

# **FY2025 Consolidated Financial Results and Business reports**

**e**BASE Co.,LTD.

TSE code 3835

May, 2025

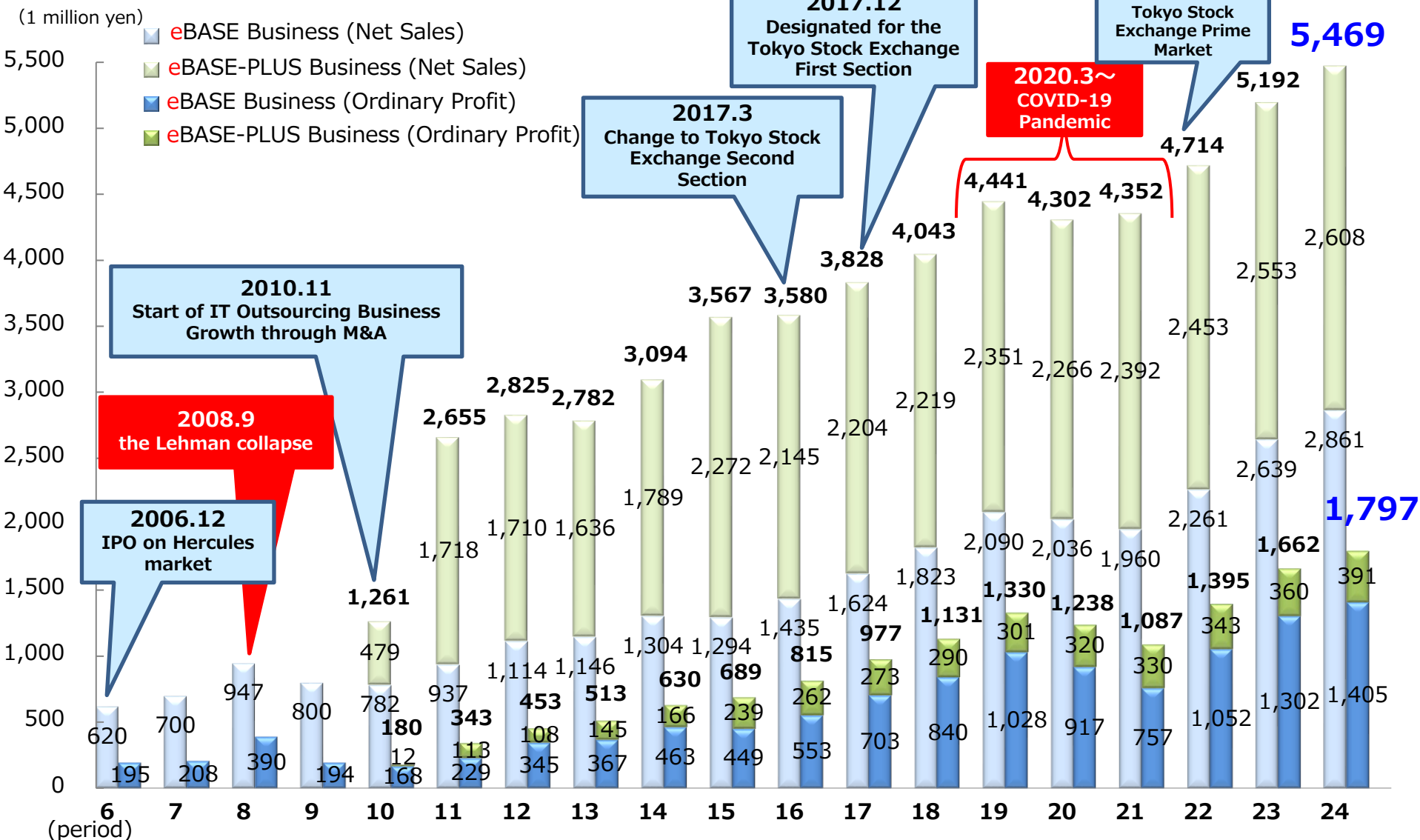
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# Company Overview

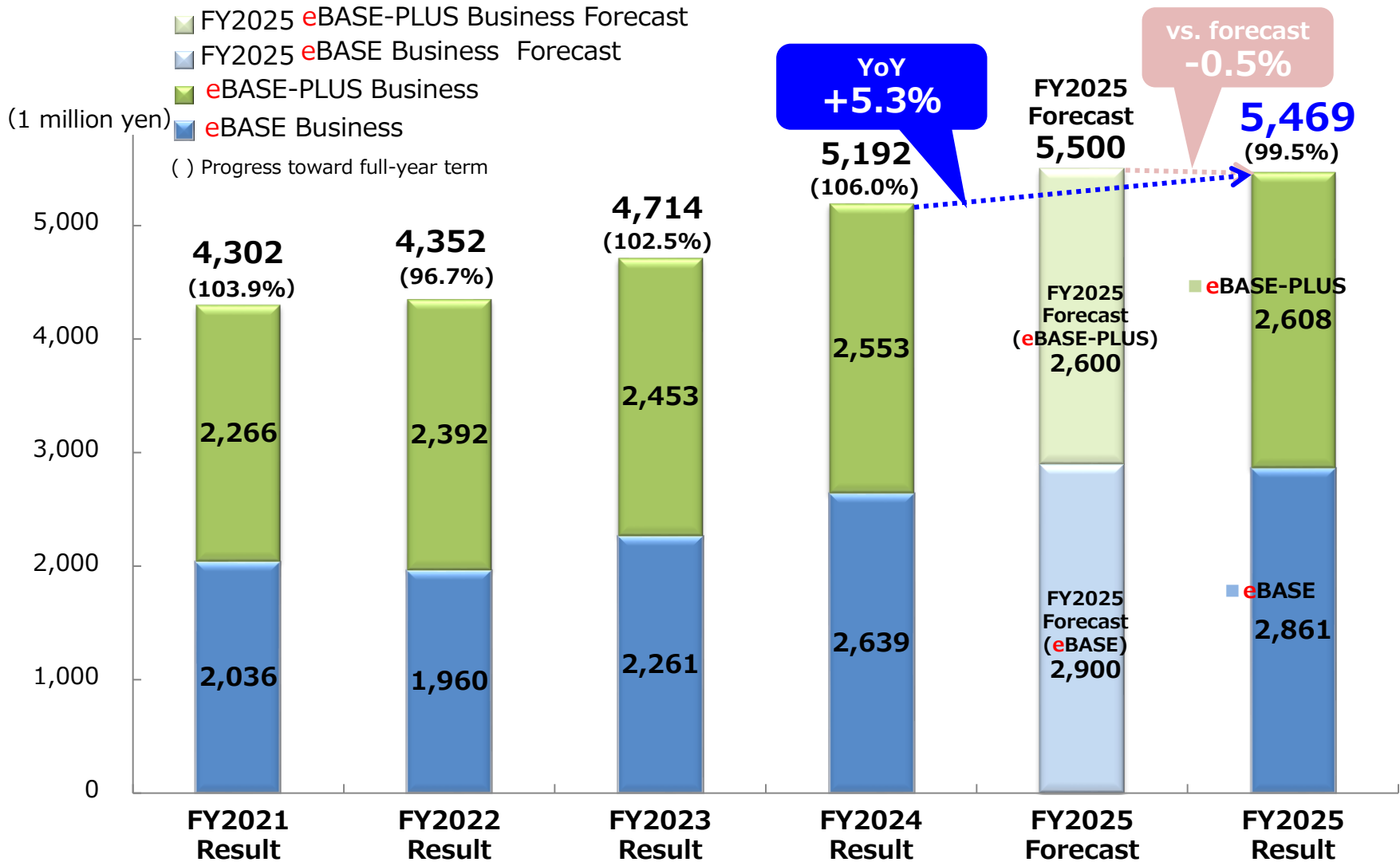
■ Company name	<b>eBASE Co., Ltd. ( Code number : 3835)</b>
■ Share capital	<b>190 million yen</b>
■ Headquarters Location	<b>Commercial Building No.2, 5-4-9, Toyosaki, Kita-ku, Osaka</b>
■ Business Description	
<b>eBASE Business</b>	<b>Business of Developing and Selling Product Information Management Systems</b>
<b>eBASE-PLUS Business</b>	<b>IT Development Outsourcing Business</b>
■ Total Number of Group Employees	<b>492 (501/ Including Officers) (As of April 2025)</b>
■ History	
October 2001	<b>Founding of eBASE Co., Ltd.</b>
December 2006	<b>IPO on the Osaka Securities Exchange Hercules Market</b>
October 2010	<b>Transitioned to JASDAQ Market Standard</b>
March 2017	<b>Market Transitioned to the Tokyo Stock Exchange Second Section</b>
December 2017	<b>Designated as a first-section stock on the Tokyo Stock Exchange</b>
April 2022	<b>Transitioned to Tokyo Stock Exchange Prime Market</b>

# Trends in sales and ordinary income since listing



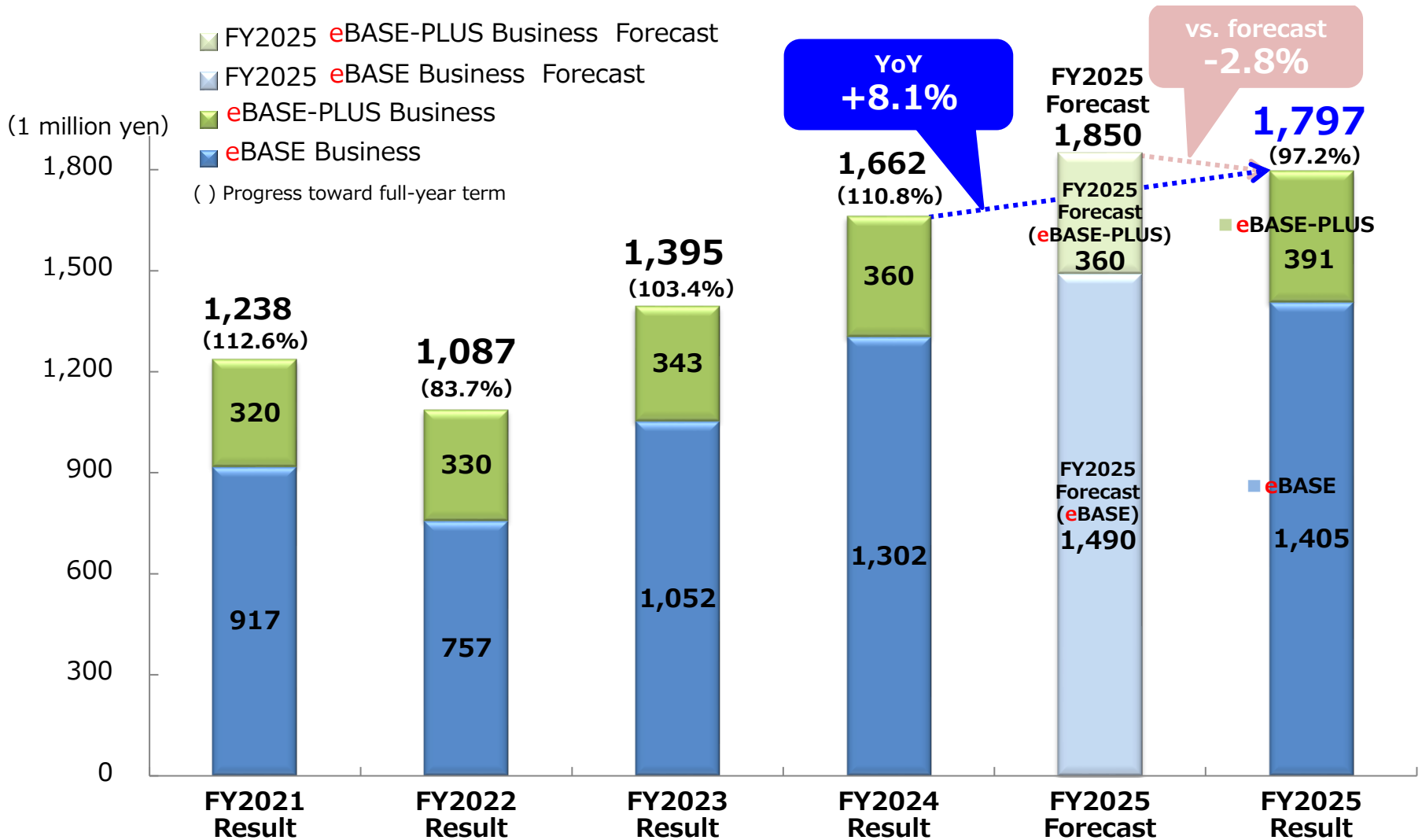
Note) For the notation of amounts, transactions between segments are offset and eliminated, and amounts less than one million yen are rounded down.

# FY2025 Consolidated Net Sales



Note) Intersegment transactions are eliminated.

# FY2025 Consolidated Ordinary profit



Note) Intersegment transactions are eliminated.

# FY2025 Consolidated Results and Consolidated Balance Sheet

( 1 million yen )

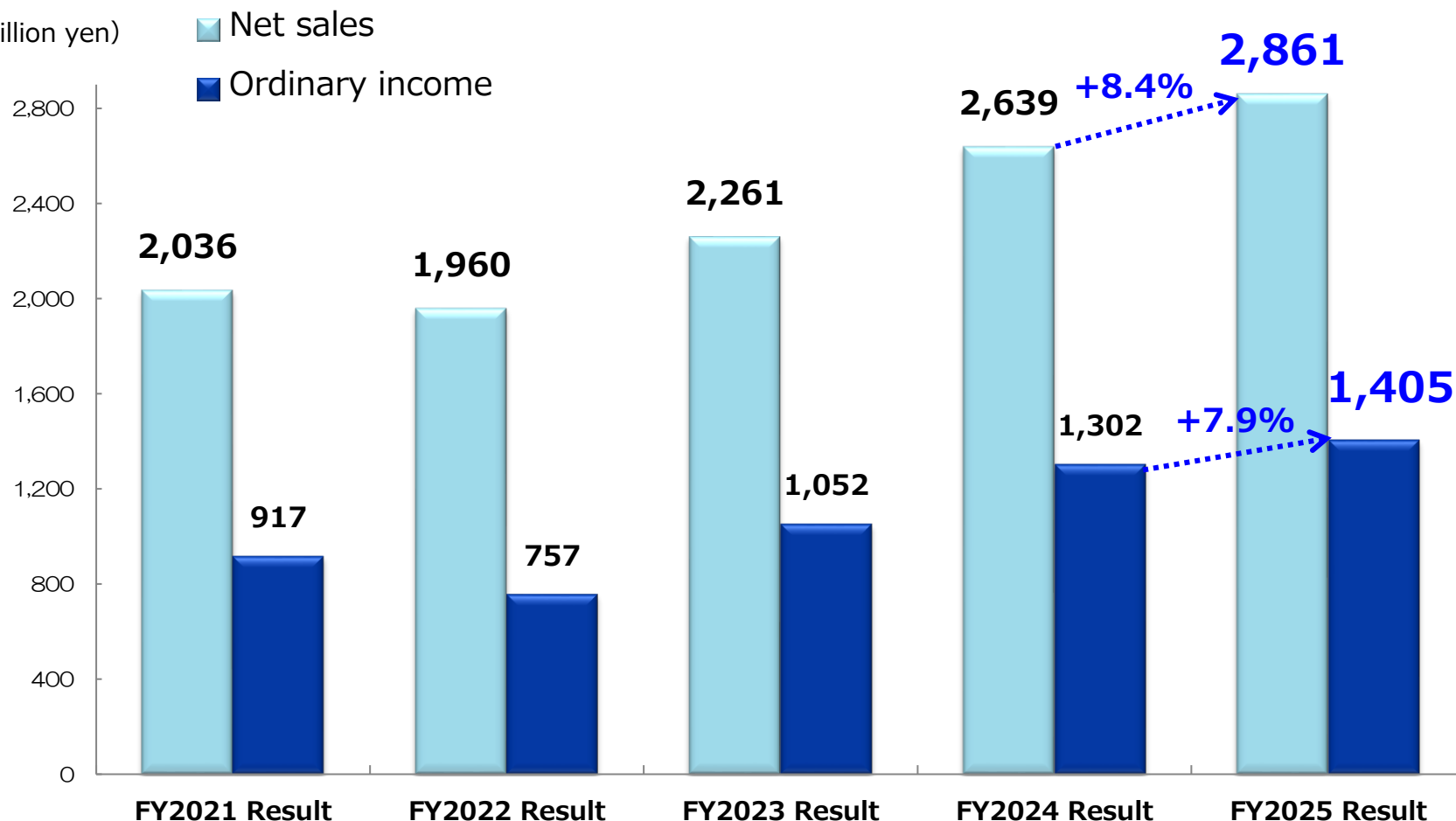
	FY2021 Result	FY2022 Result	FY2023 Result	FY2024 Result	FY2025 Result
<b>Net sales</b>	4,302	4,352	4,714	5,192	<b>5,469</b>
(eBASE Business)	(2,036)	(1,960)	(2,261)	(2,639)	(2,861)
(eBASE-PLUS Business)	(2,269)	(2,394)	(2,455)	(2,555)	(2,626)
(Intersegment transactions)	(-2)	(-2)	(-2)	(-2)	(-17)
<b>Operating Income</b>	1,211	1,081	1,365	1,651	<b>1,731</b>
<b>Ordinary income</b>	1,238	1,087	1,395	1,662	<b>1,797</b>
(eBASE Business)	(917)	(757)	(1,052)	(1,302)	(1,405)
(eBASE-PLUS Business)	(320)	(330)	(343)	(360)	(391)
(Intersegment transactions)	(0)	(0)	(0)	(0)	(0)
<b>Net income*</b>	869	744	890	1,144	<b>1,250</b>

	Prior period (As of March 2024)	As of March 31, 2025	Increased/ Decreased	* Profit attributable to owners of parent.
Current assets	6,015	<b>6,422</b>	406	Cash and deposits +409
Fixed assets	1,793	<b>1,690</b>	-103	Investment securities-113
(Property, plant and equipment+Intangible assets)	(247)	<b>(288)</b>	(41)	
(Other assets)	(1,546)	<b>(1,401)</b>	(-145)	
Total assets	7,809	<b>8,112</b>	303	
Current liabilities	854	<b>745</b>	-109	
Total liabilities	867	<b>754</b>	-113	
Total shareholder's equity	6,837	<b>7,255</b>	417	Retained earnings +791 (Dividend payment -459) (Net income* +1,250) Treasury shares-370
Subscription rights to shares	7	<b>2</b>	-5	
Total net assets	6,941	<b>7,357</b>	416	
Total liabilities and net assets	7,809	<b>8,112</b>	303	

# FY2025 Results by Segment / eBASE Business

## eBASE Business (Packaged software business)

(1 million yen)

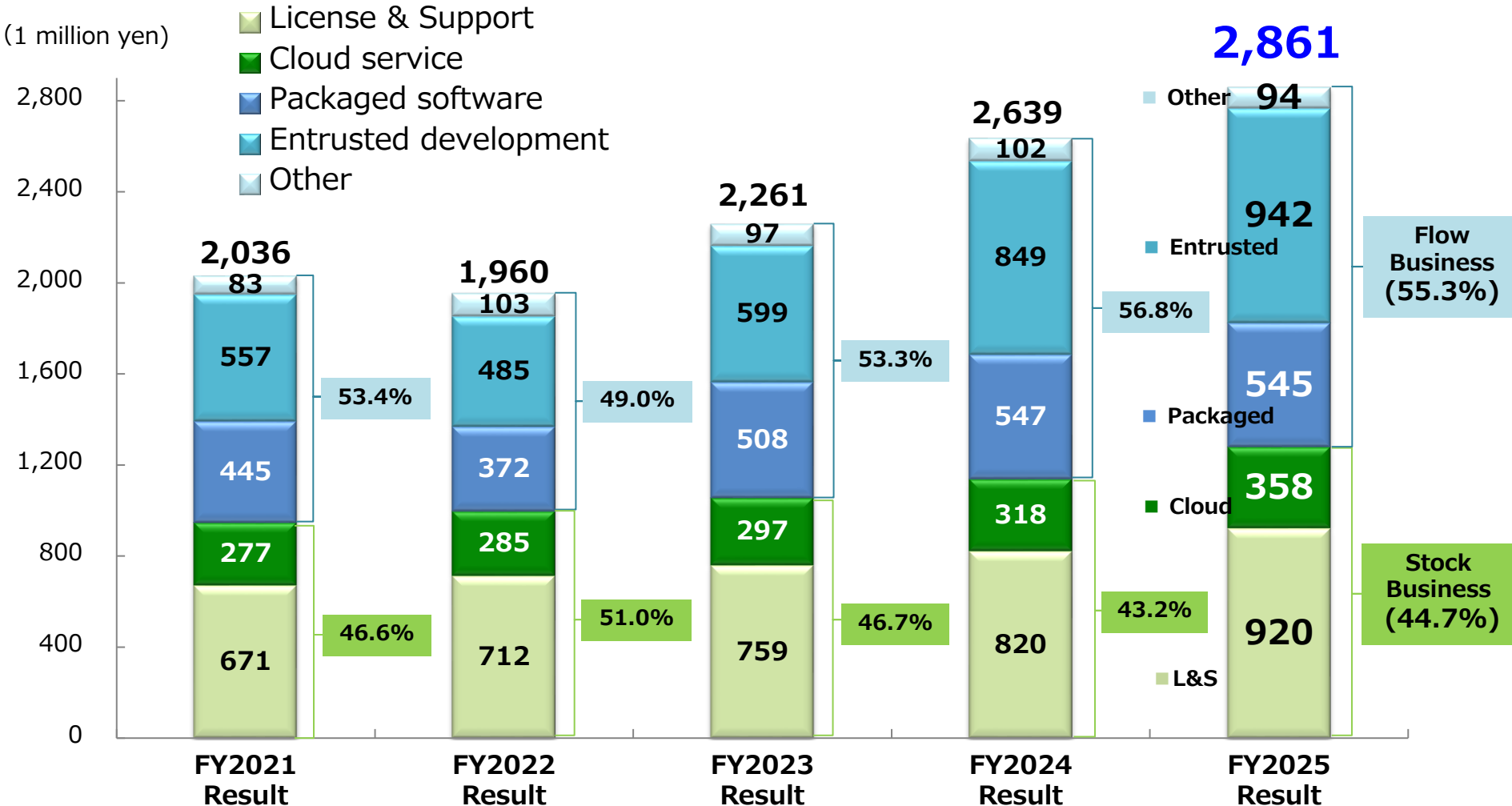


Note) Intersegment transactions have not been offset or eliminated.



# FY2025 Results by Segment / eBASE Business

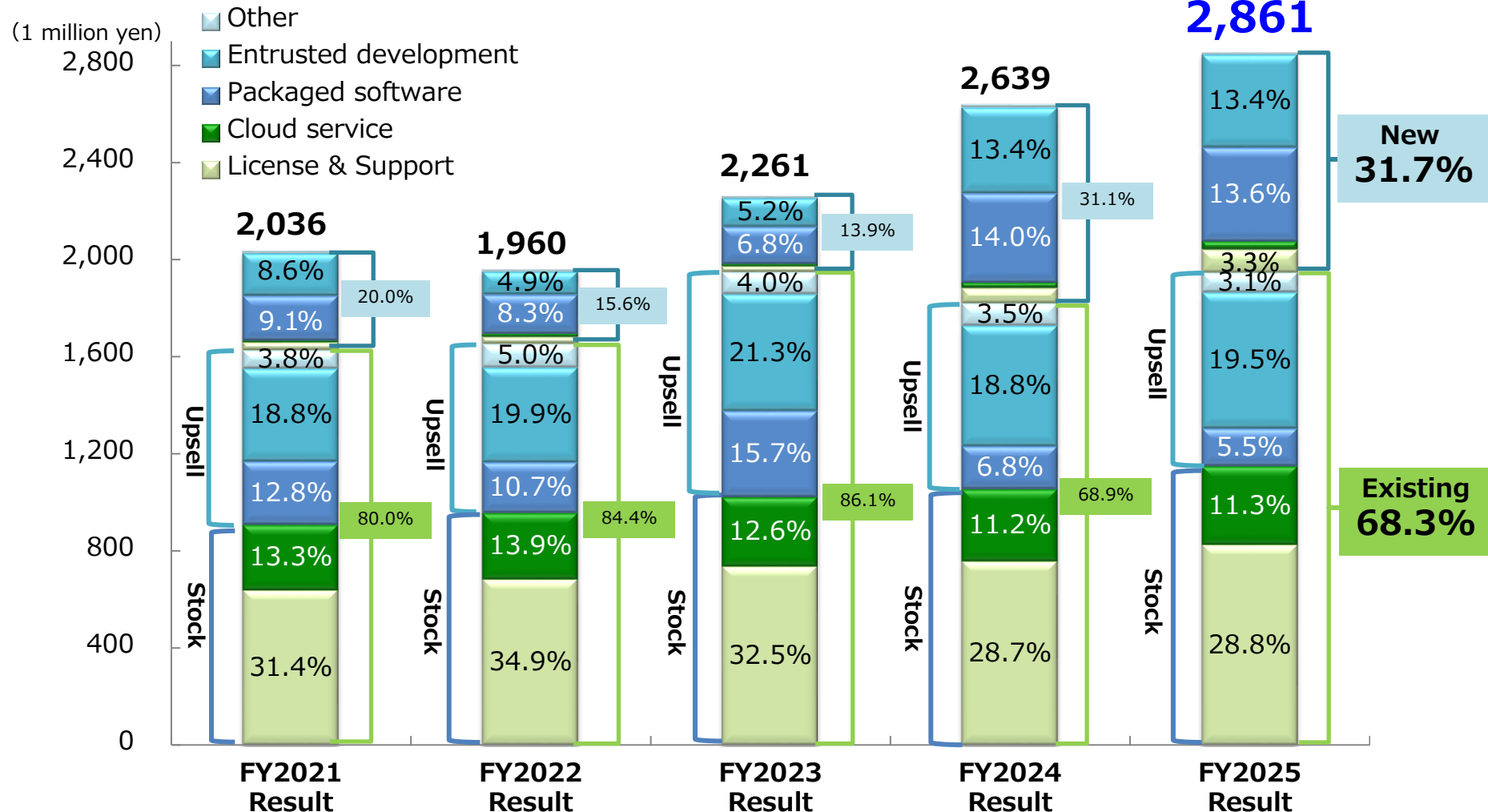
## Sales results by type



Note) Amounts less than one million yen are disregarded.

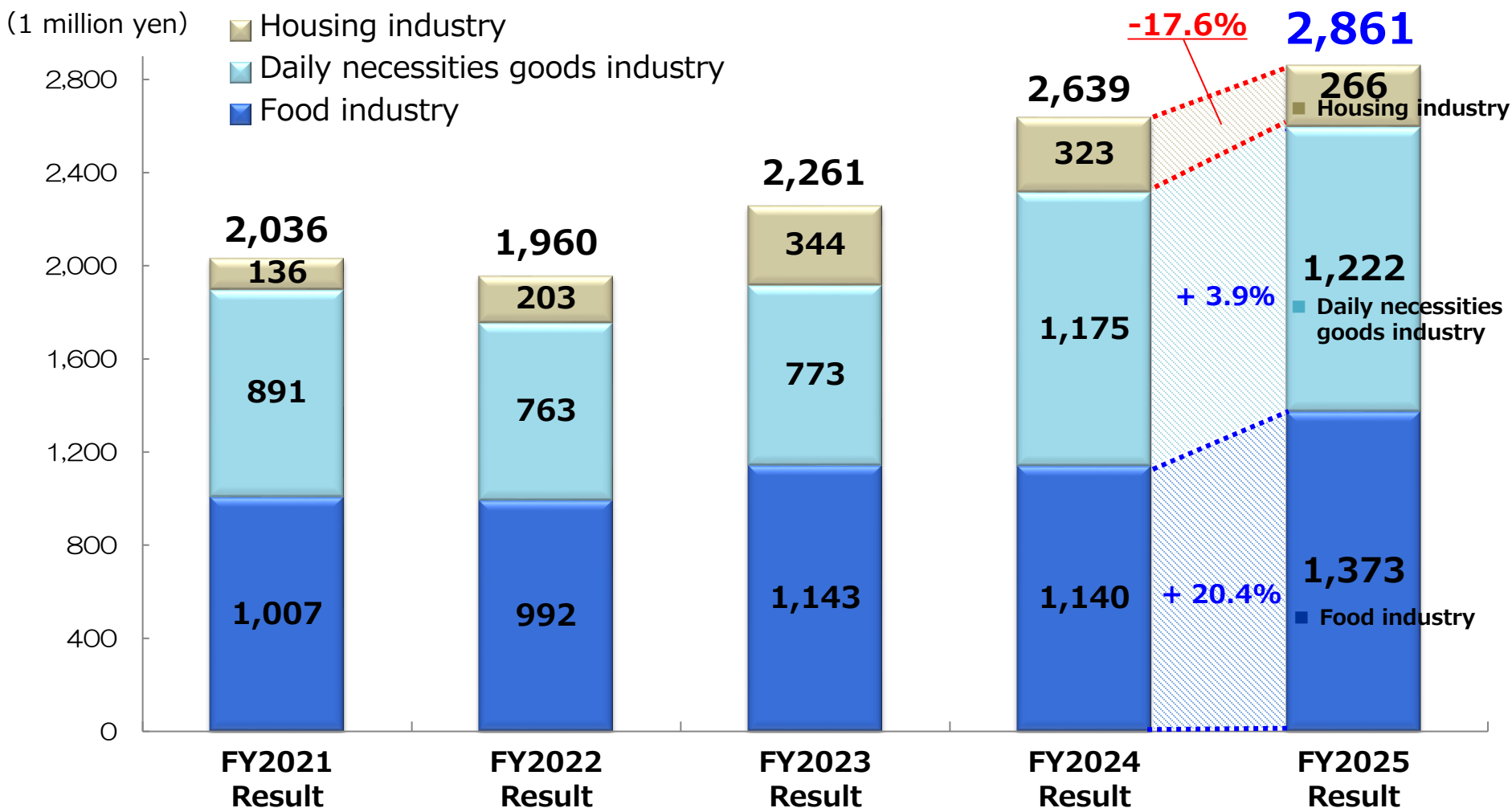
# FY2025 Results by Segment / eBASE Business

## Sales results by new and existing



# FY2025 Results by Segment / eBASE Business

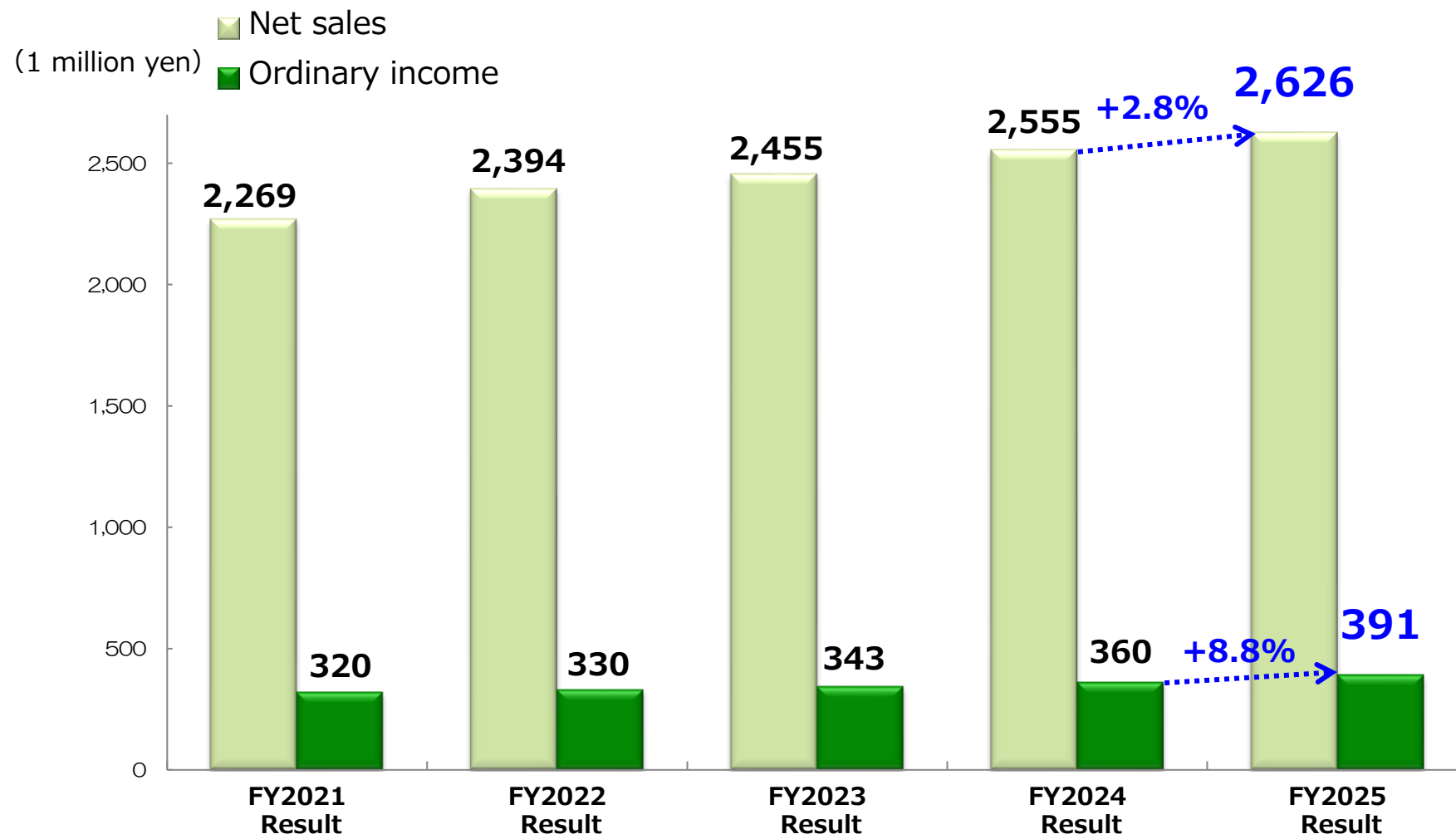
## Sales Results by Industry



Note) Amounts less than one million yen are disregarded.

# FY2025 Results by Segment / eBASE-PLUS Business

## eBASE-PLUS Business (IT Outsourcing Business)



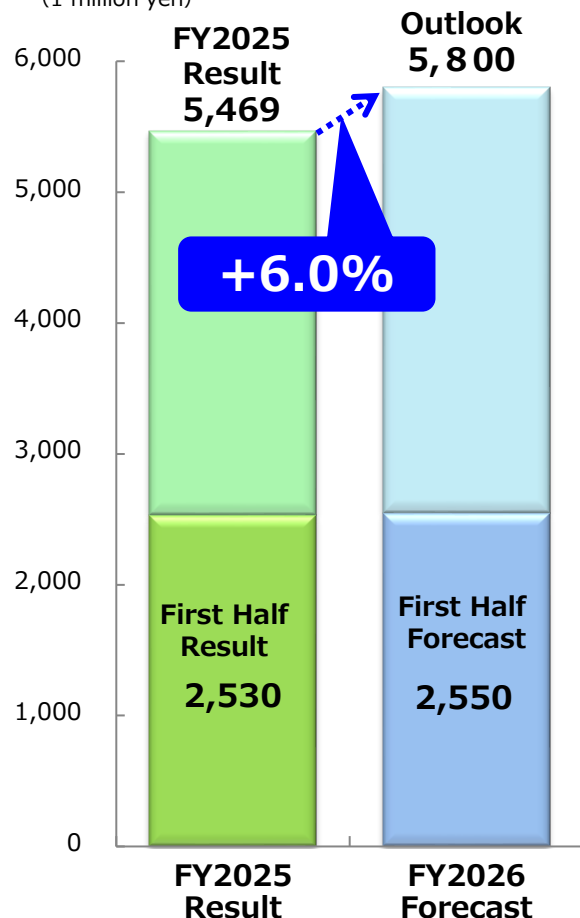
Note) Intersegment transactions have not been offset or eliminated.

# Full-year (Year ended March 2026) Earnings forecasts

■ FY2025 First Half Result   ■ FY2025 Result   ■ FY2026 First Half Forecast   ■ FY2026 Forecast

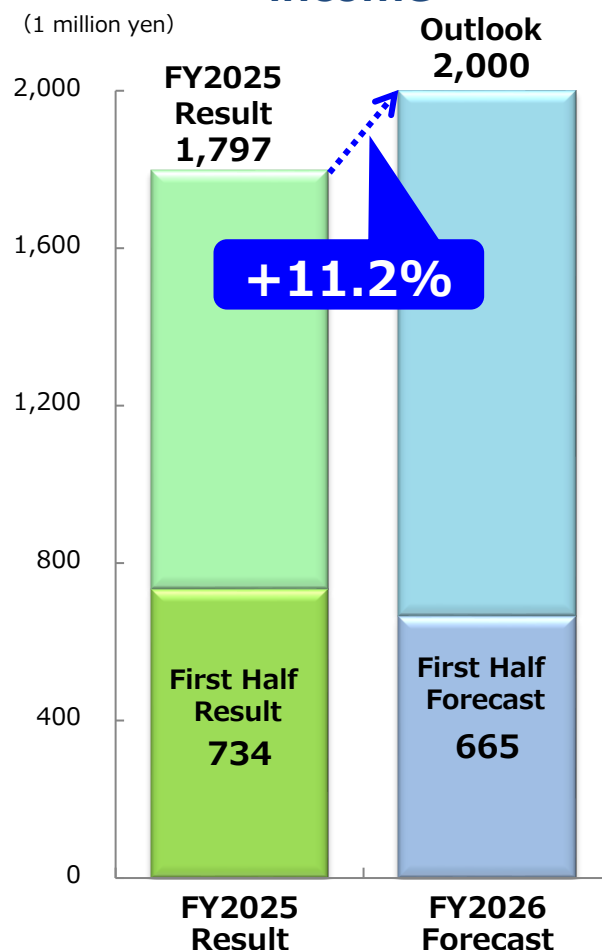
## Net sales

(1 million yen)



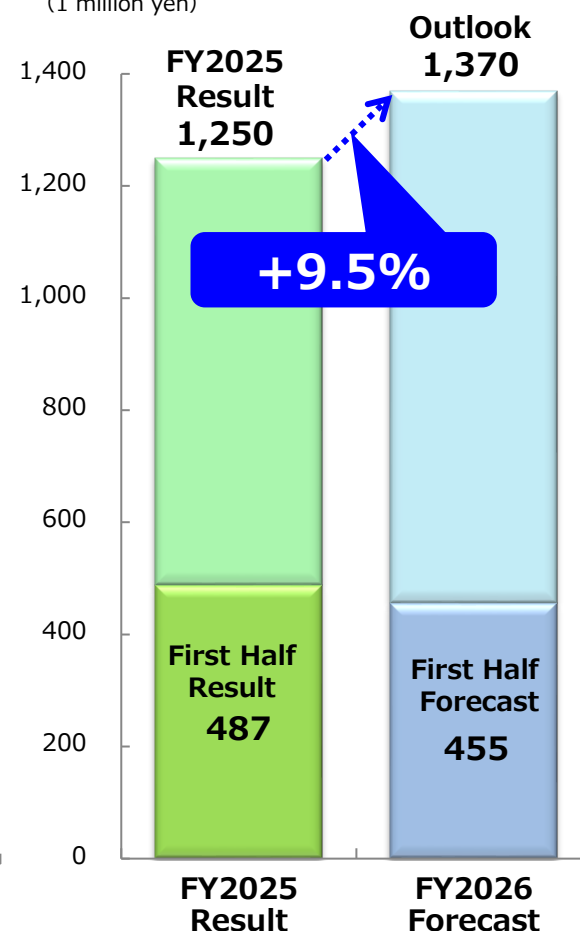
## Ordinary income

(1 million yen)



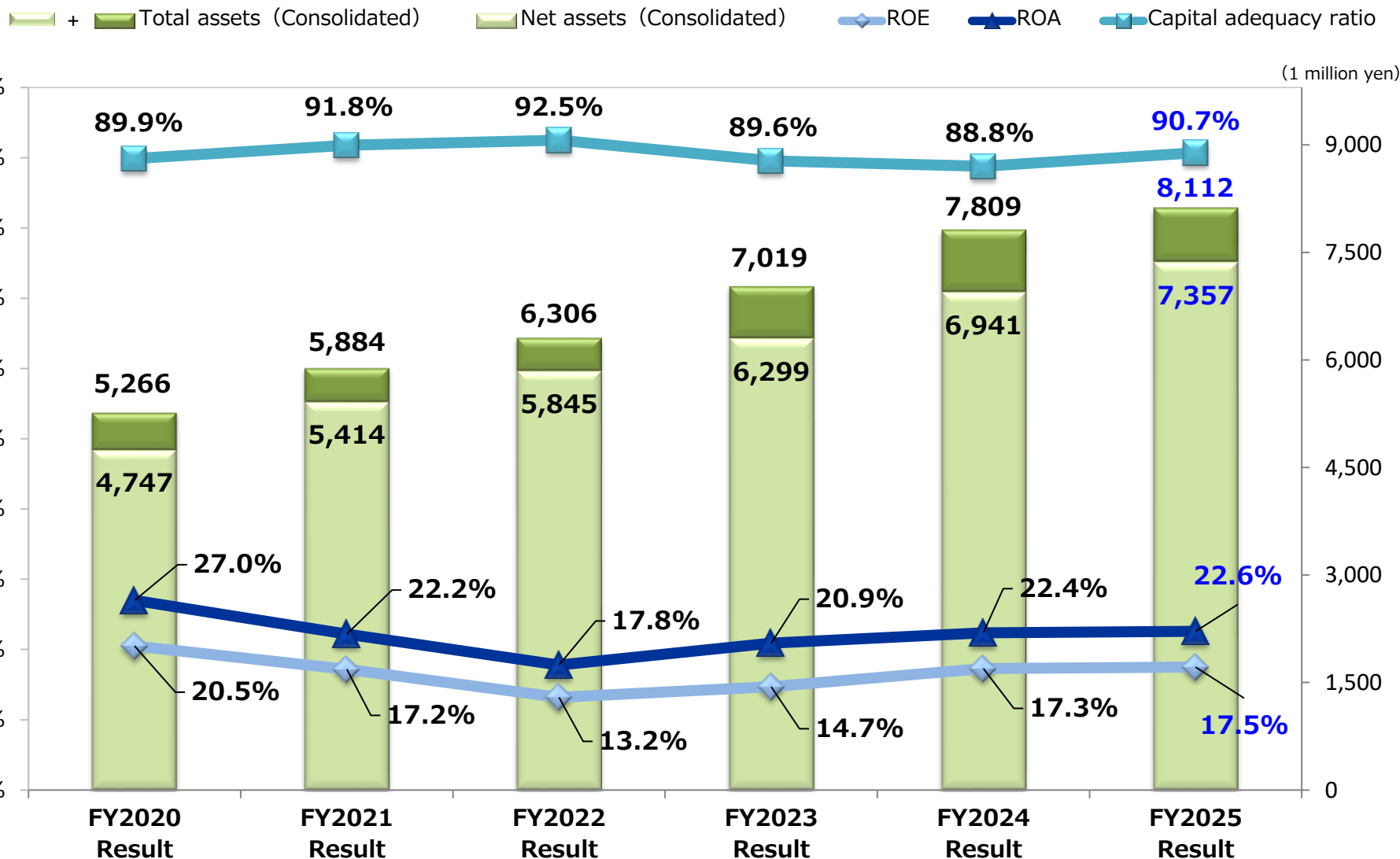
## Net income\*

(1 million yen)



Note) Profit attributable to owners of parent.

# Capital Position (ROE and ROA, etc.)



# **eBASE Business Strategy Overview**

- **BtoB Business**
  - 「0<sup>th</sup> eBASE」  
Product Information Management Solutions  
by Company
  - 「1<sup>st</sup> eBASE」  
Industry-Specific Product Information  
Management Solutions
- **BtoBtoC Business**
  - 「2<sup>nd</sup> eBASE」  
Consumer-Focused Mobile App Solutions

By Company

## Development and Expansion of an Integrated Product Database



**Integrated Product Database**  
eBASEserver  
Utilization Software Package  
DBP eBASE

**Products/Monetize**

**Business Model**

By Company

**One Source/Multi-Use of  
achieve "cost reduction"  
in product information  
management**

**Sales Strategy**

Within the Company

**Advancement of  
the Digital Revolution**

Within the Industry

**Reputation (Reviews)**

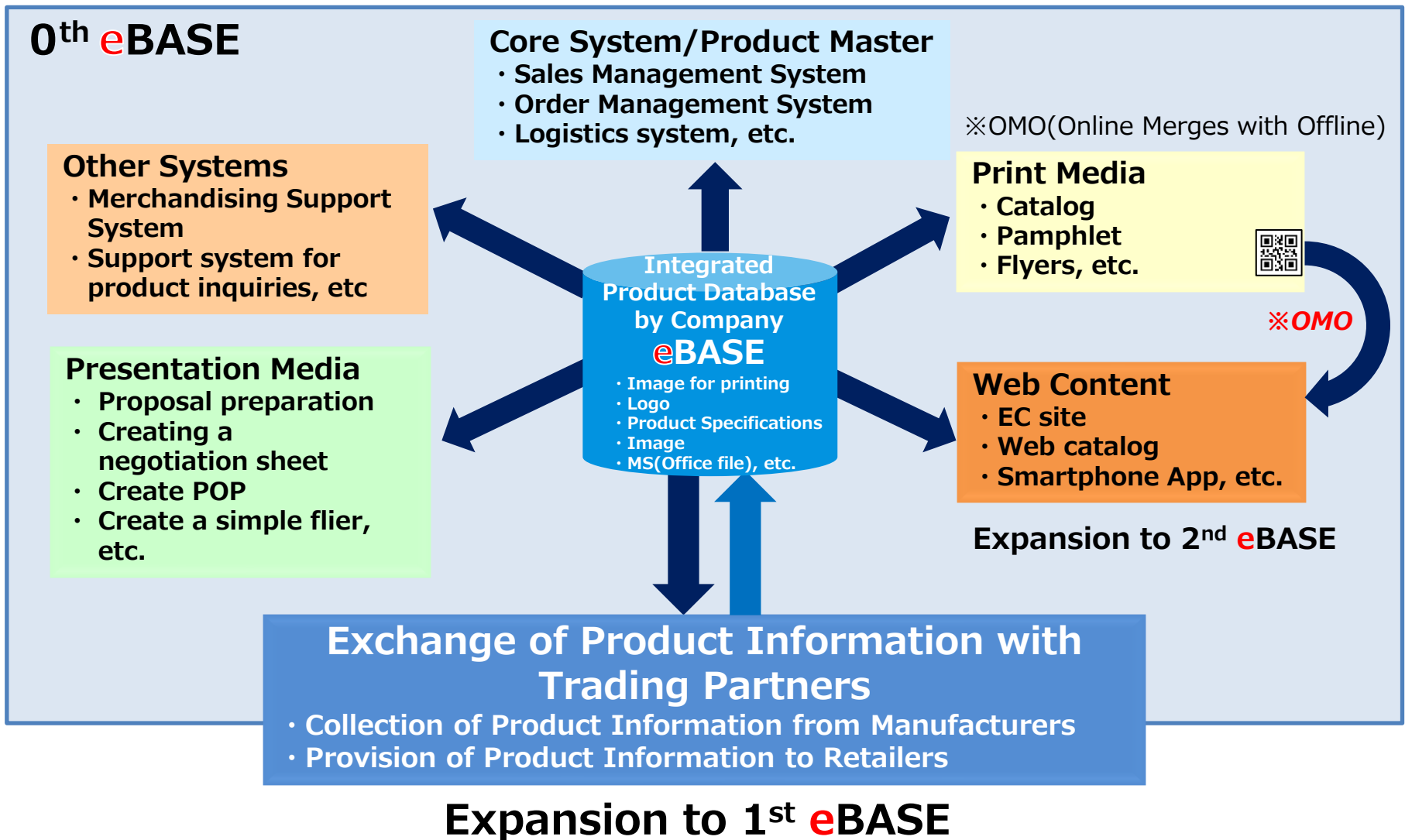
**Core Competence**

**Middleware eBASE**  
Significant Improvement in  
Development Efficiency

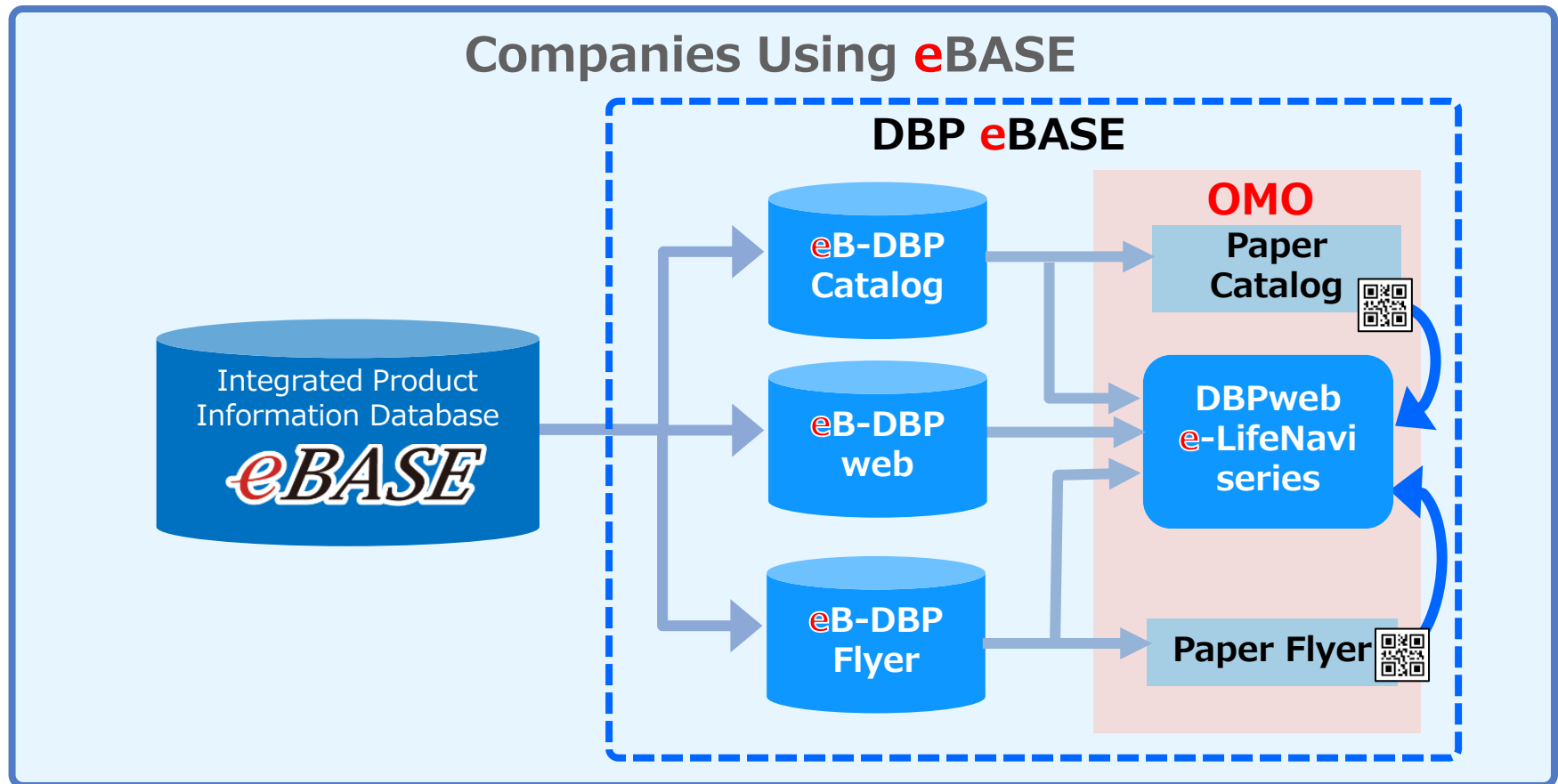
※DBP(DataBase Publishing)



# 0<sup>th</sup> eBASE The One Source/Multi-Use Business Model

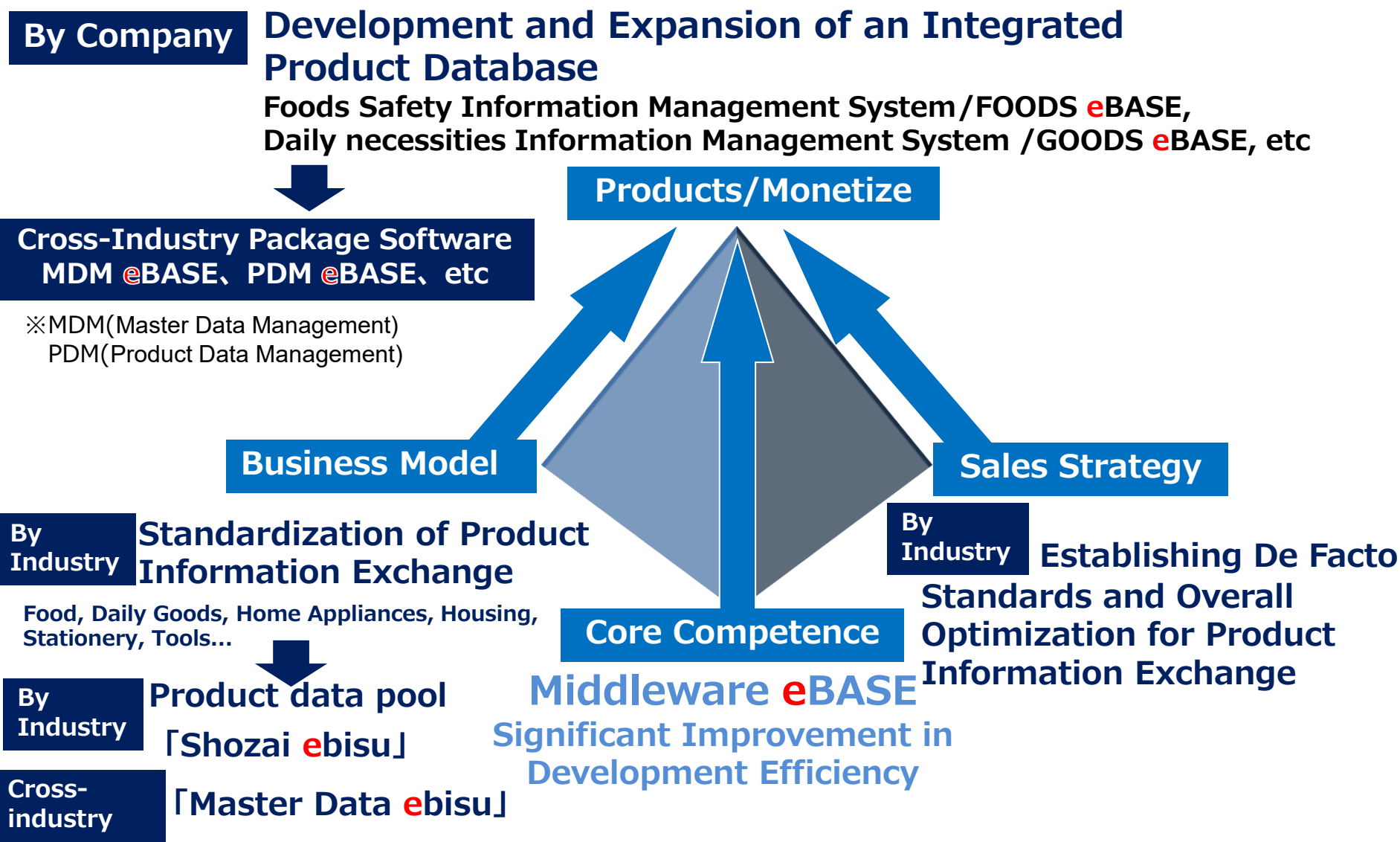


Achieve media DX with next-generation OMO by integrating an integrated product information database with "DataBase Publishing (DBP)" to **simultaneously reduce** traditional media planning and production costs!



1<sup>st</sup> eBASE

BtoB/Business Strategy for Industry-Specific Product Information Exchange



# 1<sup>st</sup> eBASE Challenges in Product Information Exchange by Industry

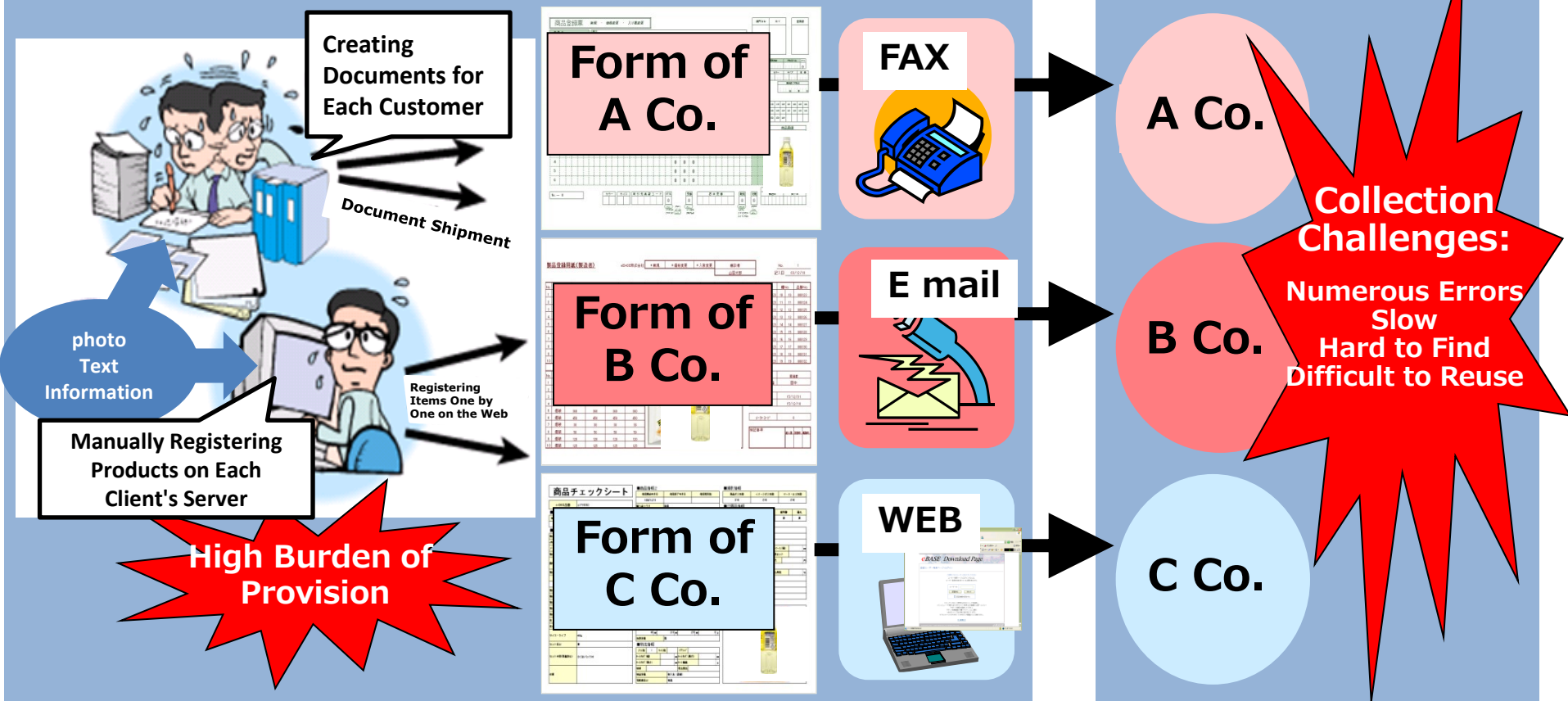
Product information exchange between manufacturers and retailers is inefficient!

## Manufacturer

## Retail Industry

Providing information in different formats and through different methods for each retailer!

Analog Information Collection



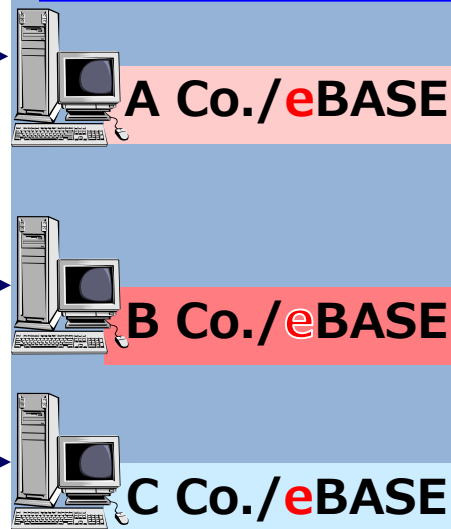
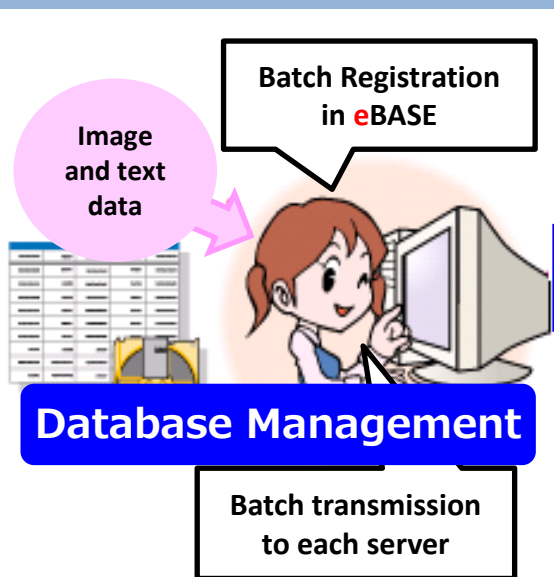
# Promoting Efficiency in Product Information Exchange between Manufacturers and Retail !

Manufacturer

Retail Industry

Partial Standardization of Product Information Provision

Collecting Product Information Digitally!



**Sending Multiple Times to Various Retailers!**

**Requesting Multiple Times from Many Manufacturers!**

# Promote the standardization of business model-specific product information exchange across industries.

Facilitate product information flow from upstream to downstream using a relay system!  
Achieve increased efficiency for both buyers and suppliers!

Social needs

Food safety and security

**Freemium!**

Volunteerism

Adoption across the entire food retail sector

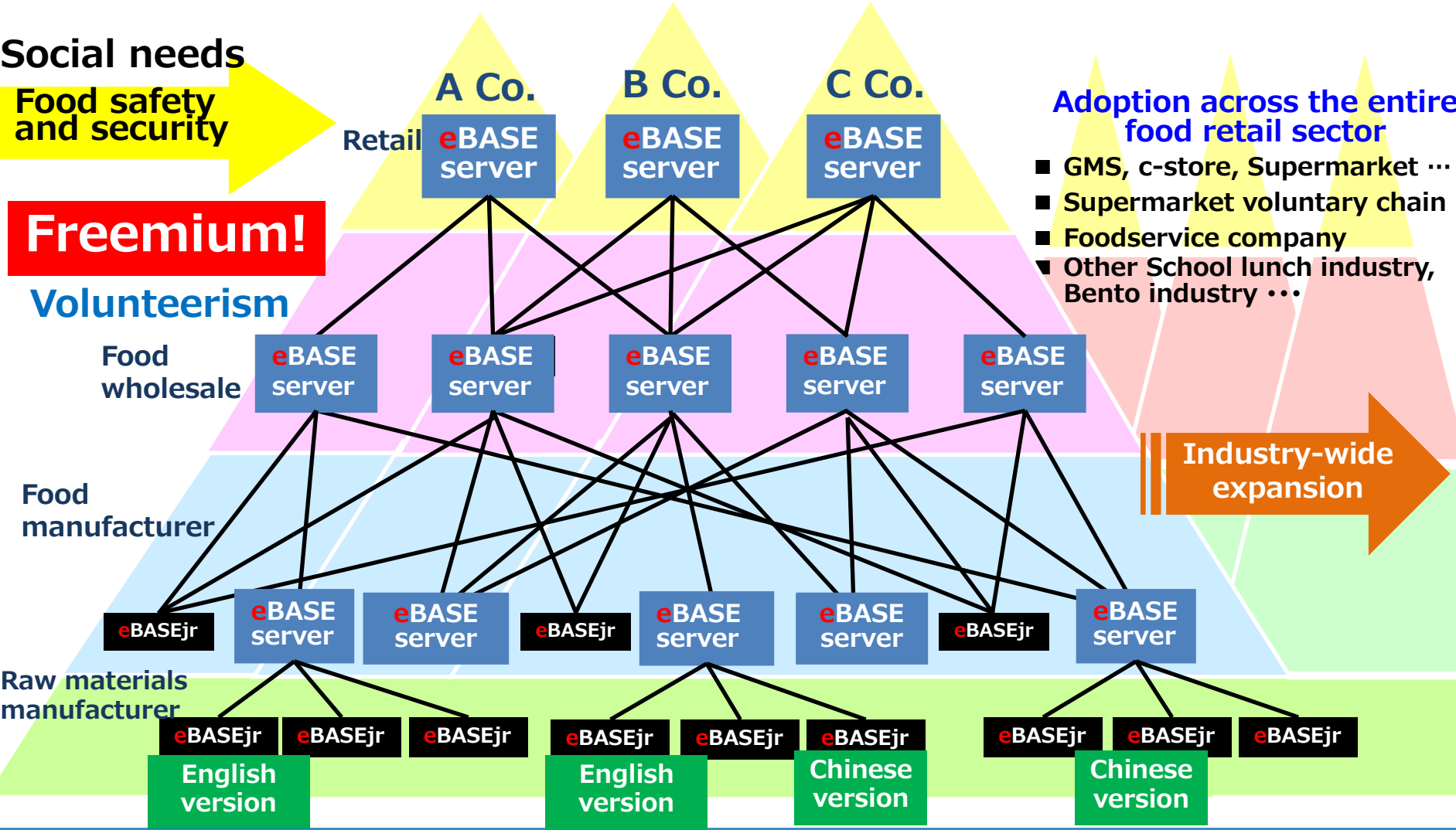
- GMS, c-store, Supermarket ...
- Supermarket voluntary chain
- Foodservice company
- Other School lunch industry, Bento industry ...

Food wholesale

Food manufacturer

Raw materials manufacturer

Industry-wide expansion



# Overview of Product Data Pool Services by Major Industry

(Gathering Information from Manufacturers)

## Shozai ebisu

Provide efficient product details information !

Update product information at any time !

Effective collection of detailed information of the product !

Registered member  
(Food manufacturer, etc)



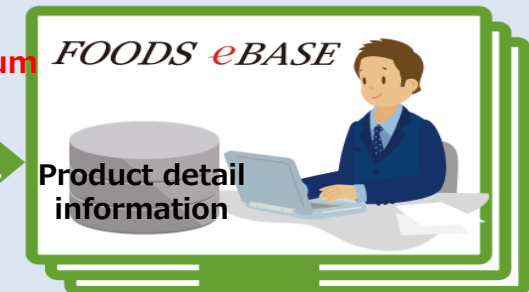
Product data pool  
Shokuzai ebisu

Product detail information

Premium

Download product detailed information.

Use member  
(Food retailing, etc)



Expand to multiple industries

Daily necessities industry

eB-goods

Nichizatsu  
ebisu



Pharmaceutical industry

eB-OTCdrug  
eB-medicine

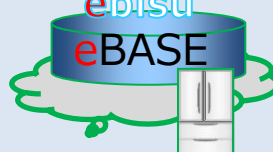
OTC ebisu  
Chozai ebisu



Consumer electronics industry

eB-appliance

Kaden  
ebisu



Stationery industry

eB-stationery

Bungu  
ebisu



Housing industry

eB-housing

Jutaku  
ebisu



Tool industry

eB-tools

Kougu  
ebisu



1<sup>st</sup> eBASE

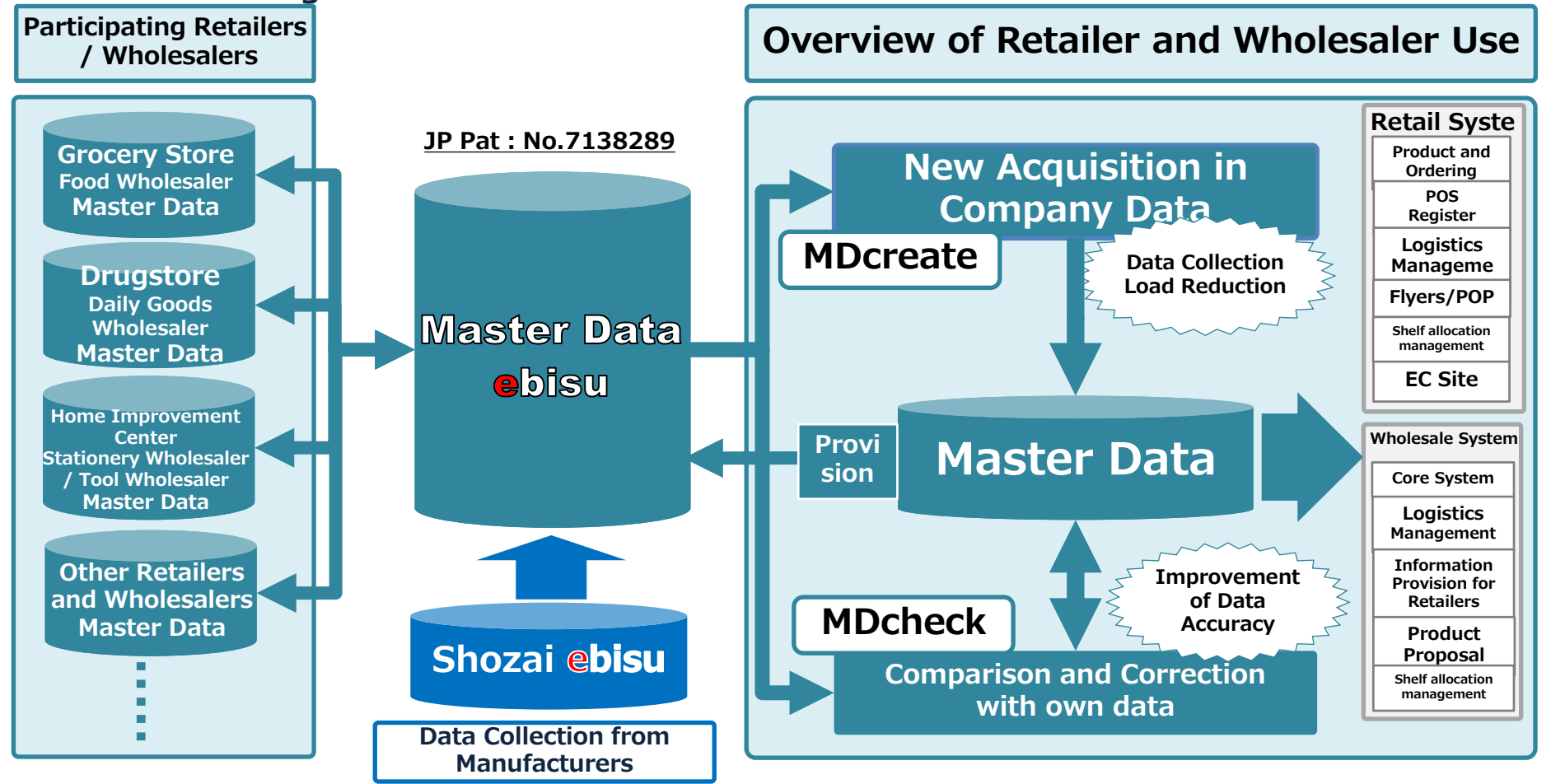
Cross-Industry

Product Master Data Pool Service

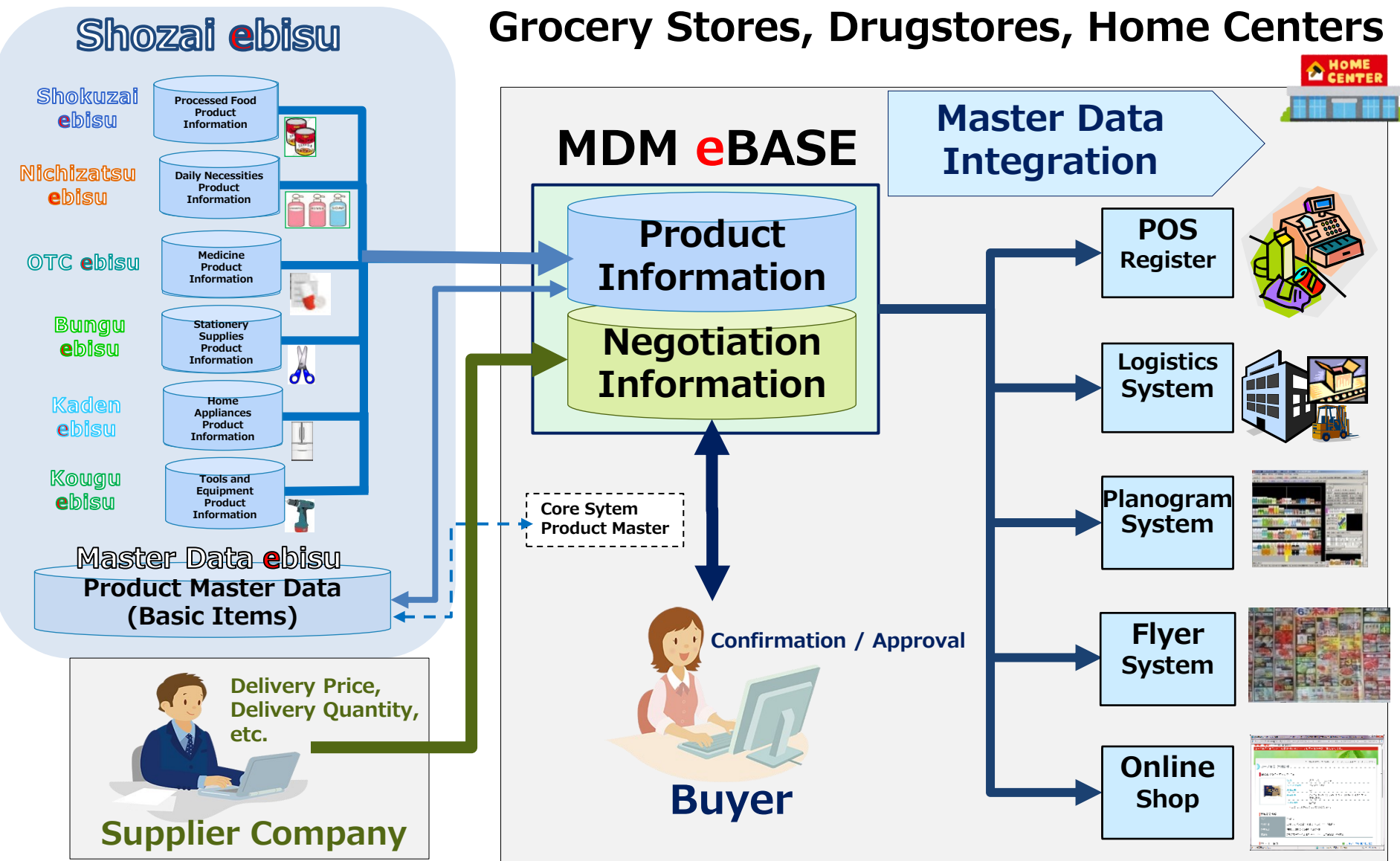
(Collecting Information from Retailers and Wholesalers)

After collecting and normalizing product master data from participating retailers and wholesalers, build the "Master Data ebisu"!

- MDcreate : Utilize the consensus-based champion data as your own master data!
- MDcheck : Compare, check, and correct the company's master data using the majority voting method!



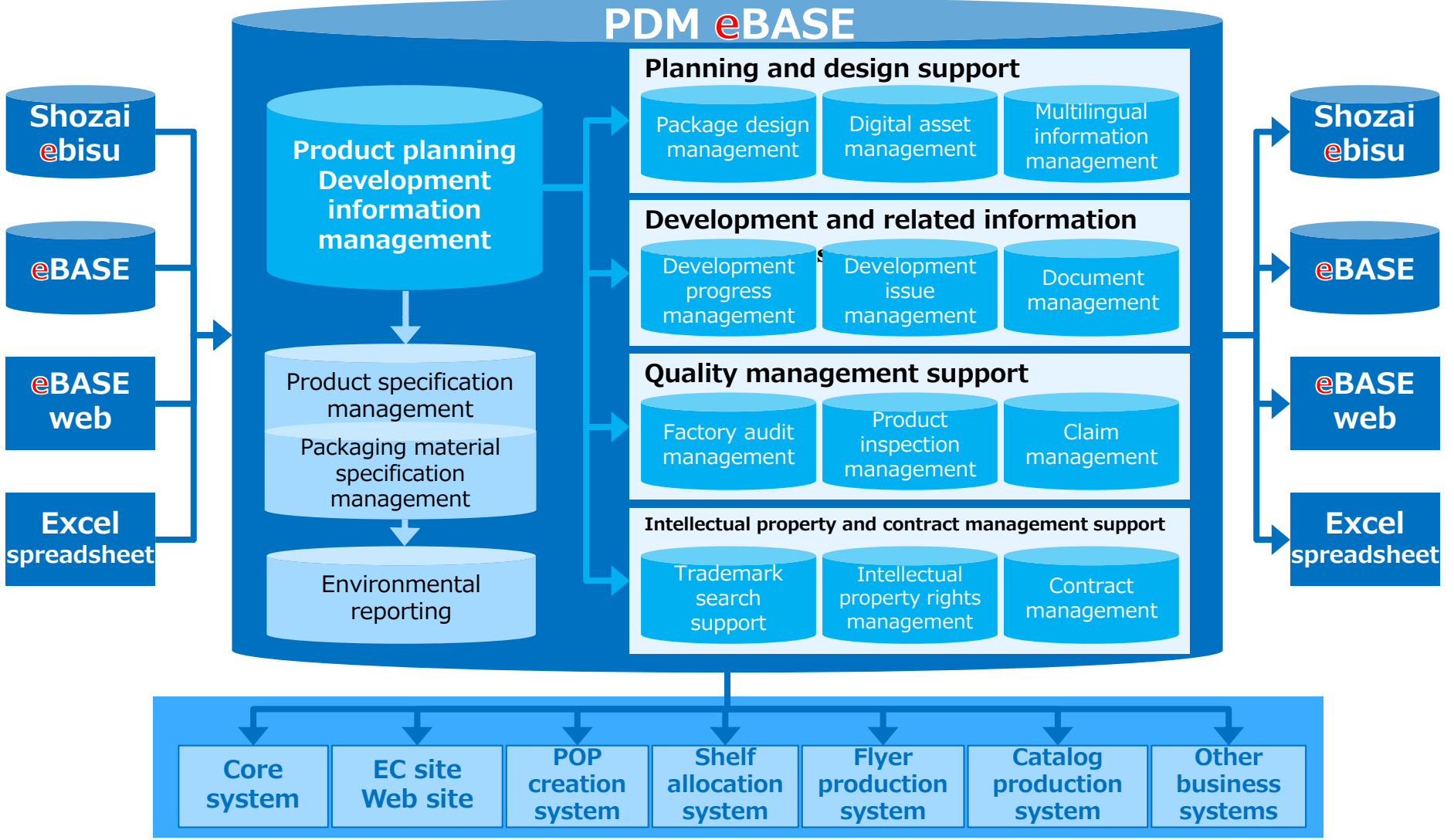




1<sup>st</sup> eBASE

Cross-industry/Product Planning Management for Manufacturers and Retail Private Brands with PDM eBASE

Integrated management and promotion of the use of product information throughout the entire planning, design, and development process!

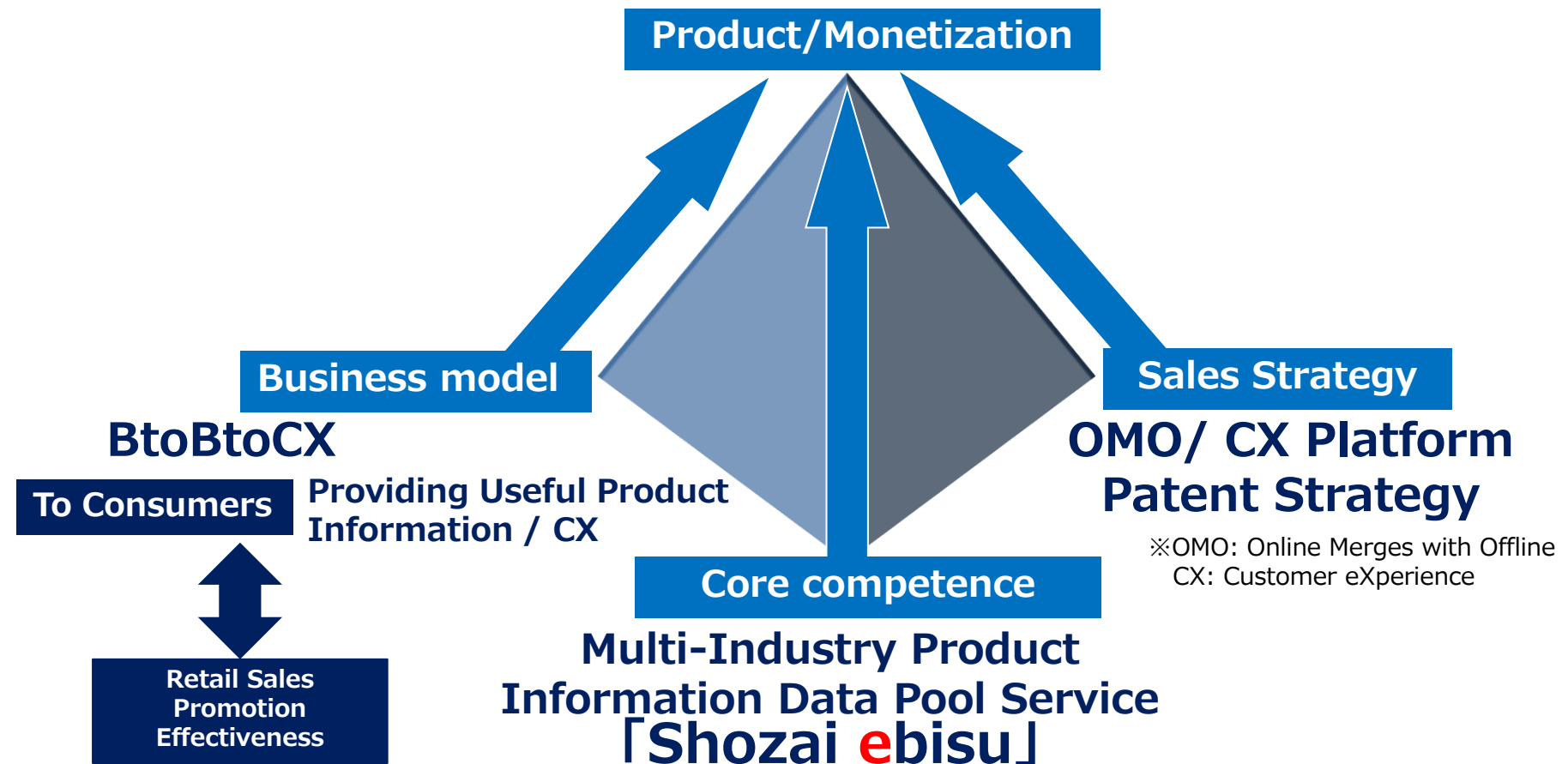


# 2<sup>nd</sup> eBASE BtoBtoC/ Business Strategy for Utilizing Consumer Product Information

For  
Consumers

## Distributing Lifestyle Applications to Consumers Through Retail

e-LifeNavi, e-LifeNavi Flyer, e-LifeNavi Catalog, e-LifeNavi Visual Receipt, eSumai Navi, etc.



# 2nd eBASE BtoBtoC/ Integration of Paper Flyers and Digital Flyers with "e-LifeNavi Flyer"

Enhance consumer convenience and CX to promote the use of digital flyers!



Consumer



Find and discover deals on your smartphone!

Easy to compare with unit price display

View recipes for sale items, making meal planning easier

Get information on allergies and nutrients too!

There are also exclusive

Simple and convenient!

See the latest flyers!  
Register your favorite stores!

e-LifeNavi Flyer

Retail

Store

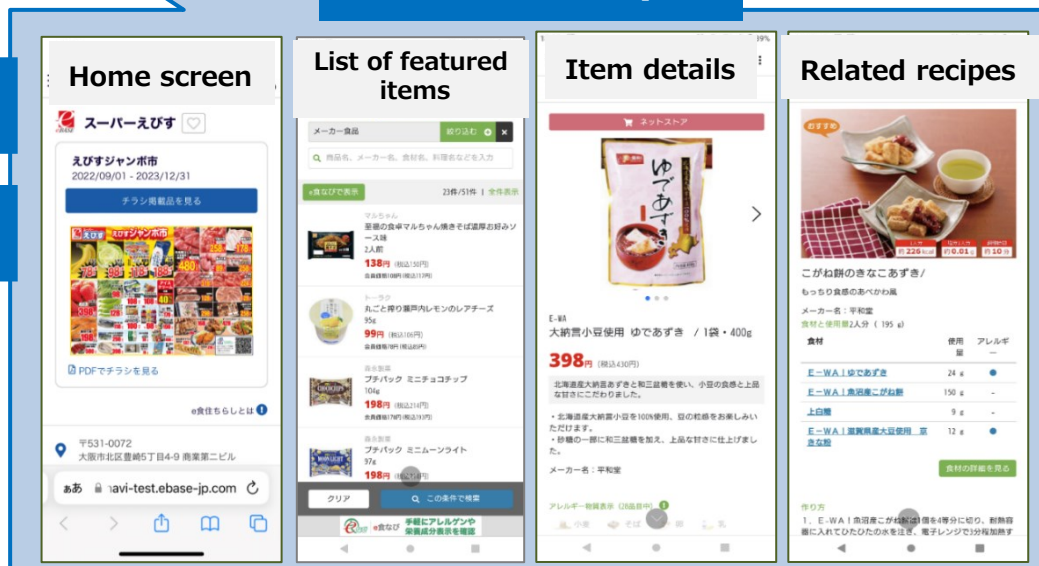


Encourage store visits

E-commerce site  
Online supermarket

Promote usage

"e-LifeNavi Flyer" allows for unlimited expansion of page size, enhancing the CX. Let's promote its adoption now with exclusive products and special incentives!

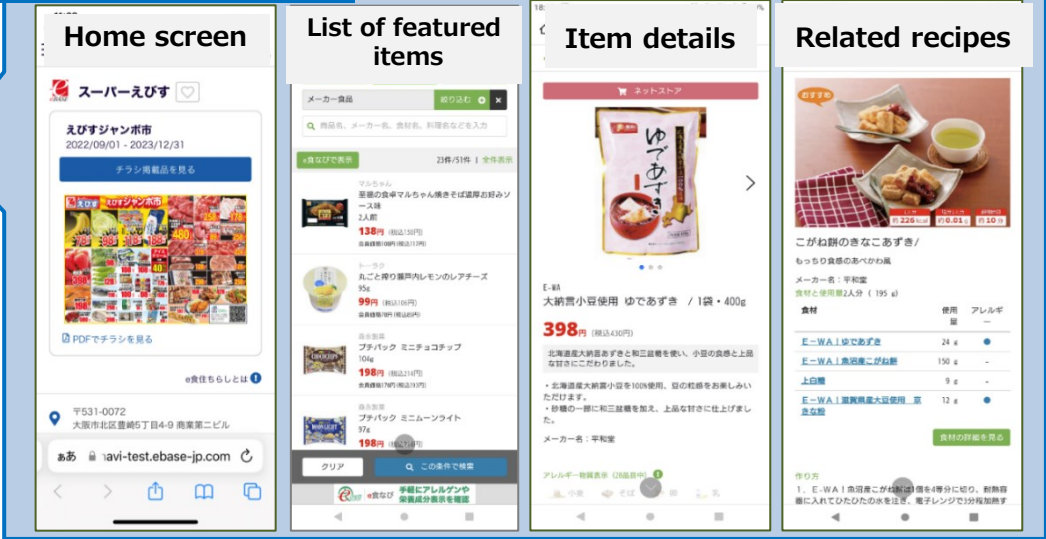


2nd eBASE BtoBtoC/ Achieve OMO with "e-LifeNavi Flyer" and gradually reduce flyer production costs.

Experiment with reducing paper flyer size and publication frequency to cut costs!



e-LifeNavi Flyer



Obtain viewing logs by store, flyer, and product.

Retail marketing department



The number of views for "e-LifeNavi Flyer" is increasing!

Especially at the ○○ store, views are increasing!  
Store visits and sales are up too!

Reduce the publication frequency and use "e-LifeNavi Flyer" to supplement during weeks without paper flyers!

Shrink flyer sizes and use "e-LifeNavi Flyer" to include products that can't be listed!

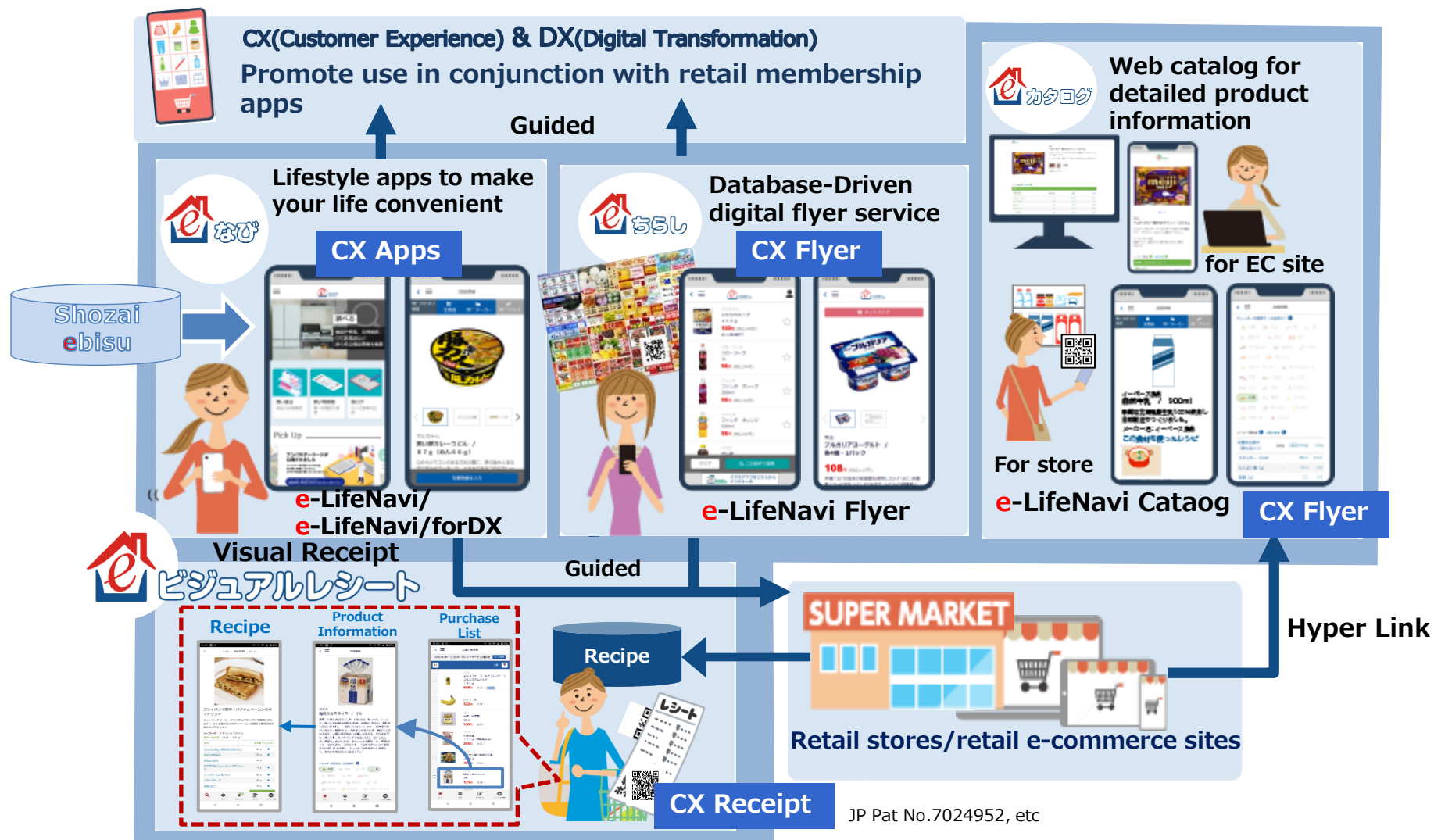
Enhance CX/consumer convenience! Increase consumer reach and attracting power!

Further DX!

※DX(Digital Transformation)

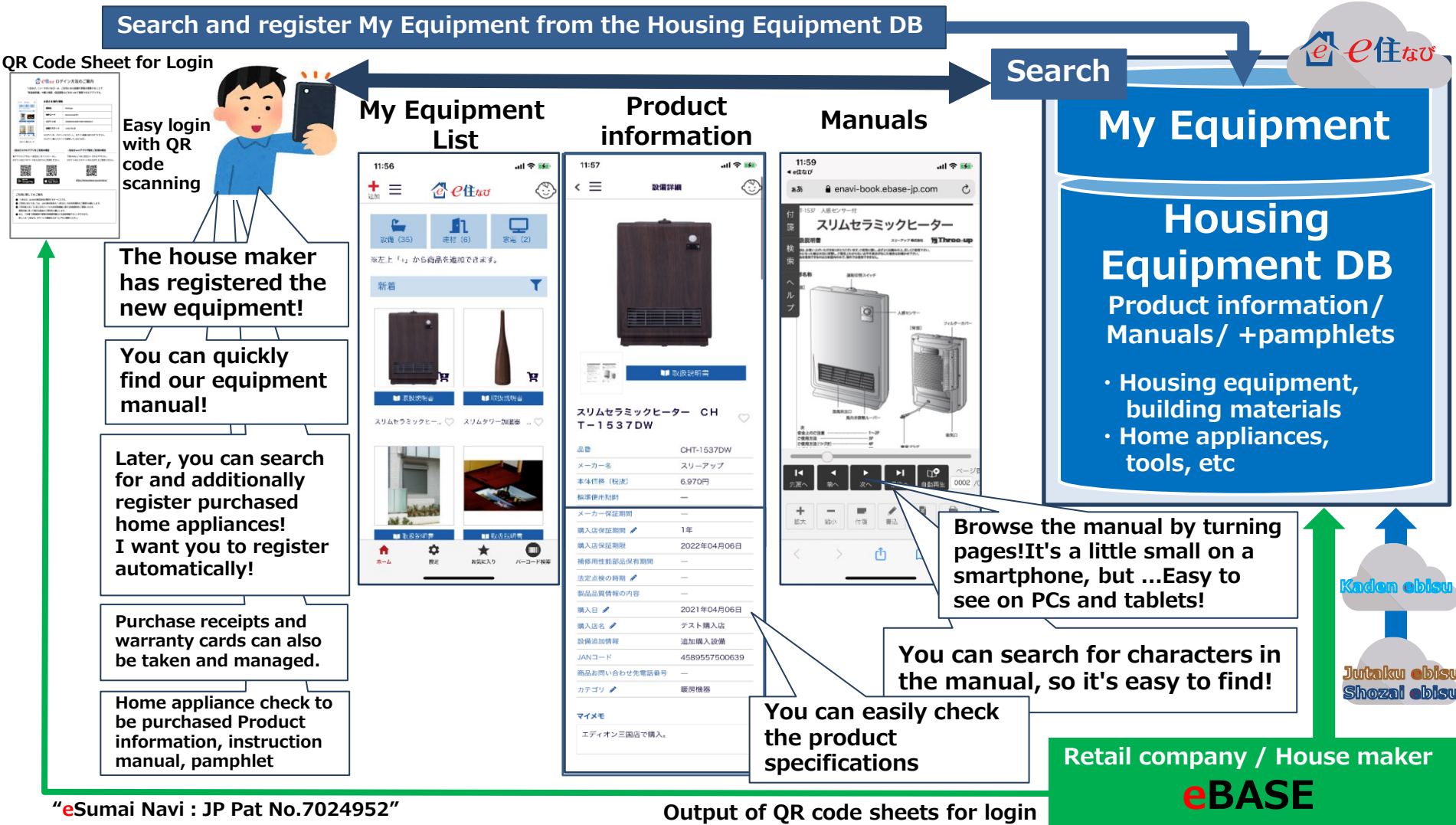


# Seamless integration of print and digital! Collaboration across the e-LifeNavi series!

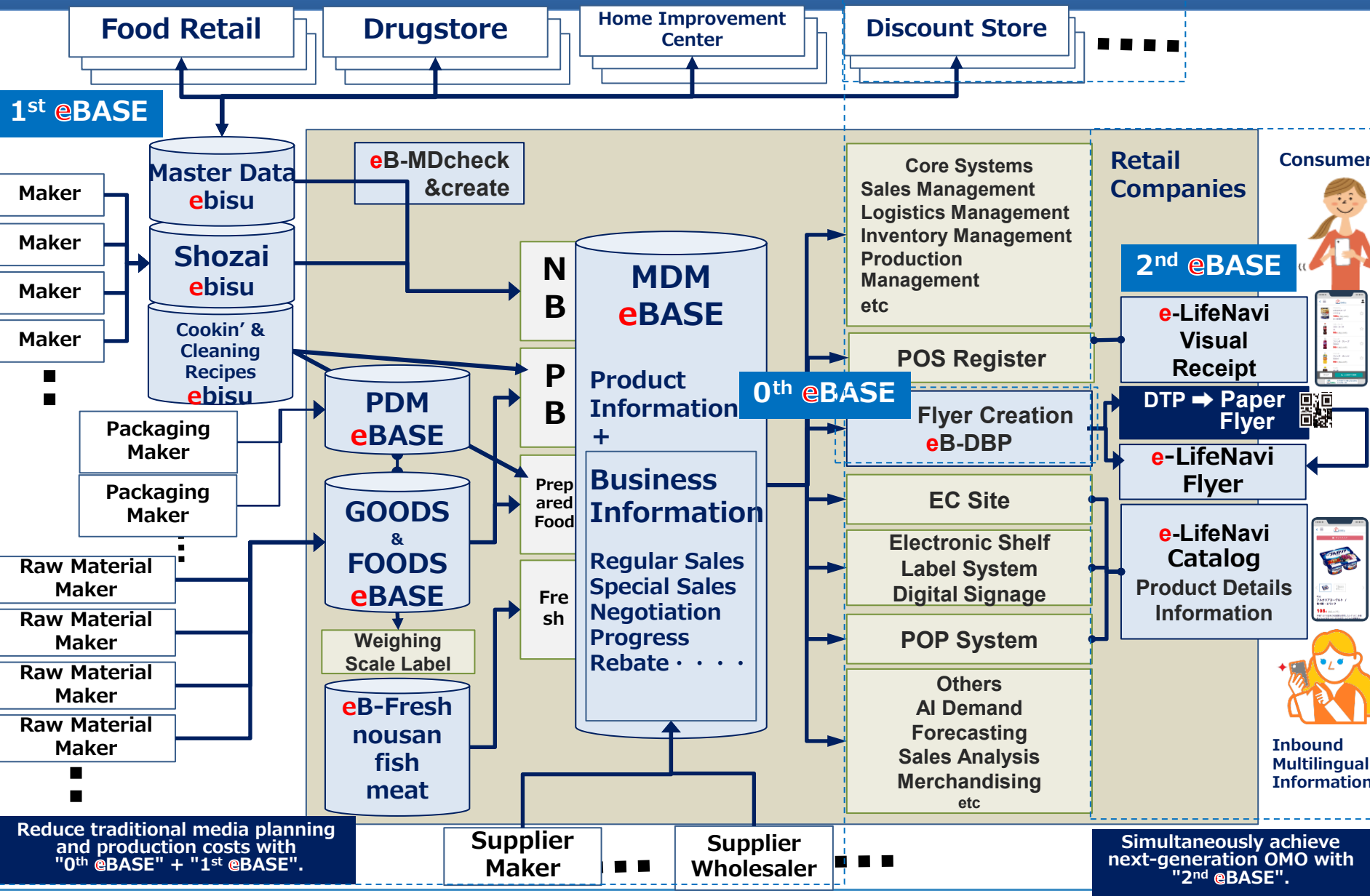


Note: "e-LifeNavi for DX" is a DX promotion tool for retailers and manufacturers. It is an easy-order type DX app that tailors the functionality of "e-LifeNavi" to the products handled by individual companies.

eSumai Navi Disclosure of product information and manuals for home appliances and housing equipment to consumers in one go.



# Overview of eBASE Total Solution (Retail Company Case Study)

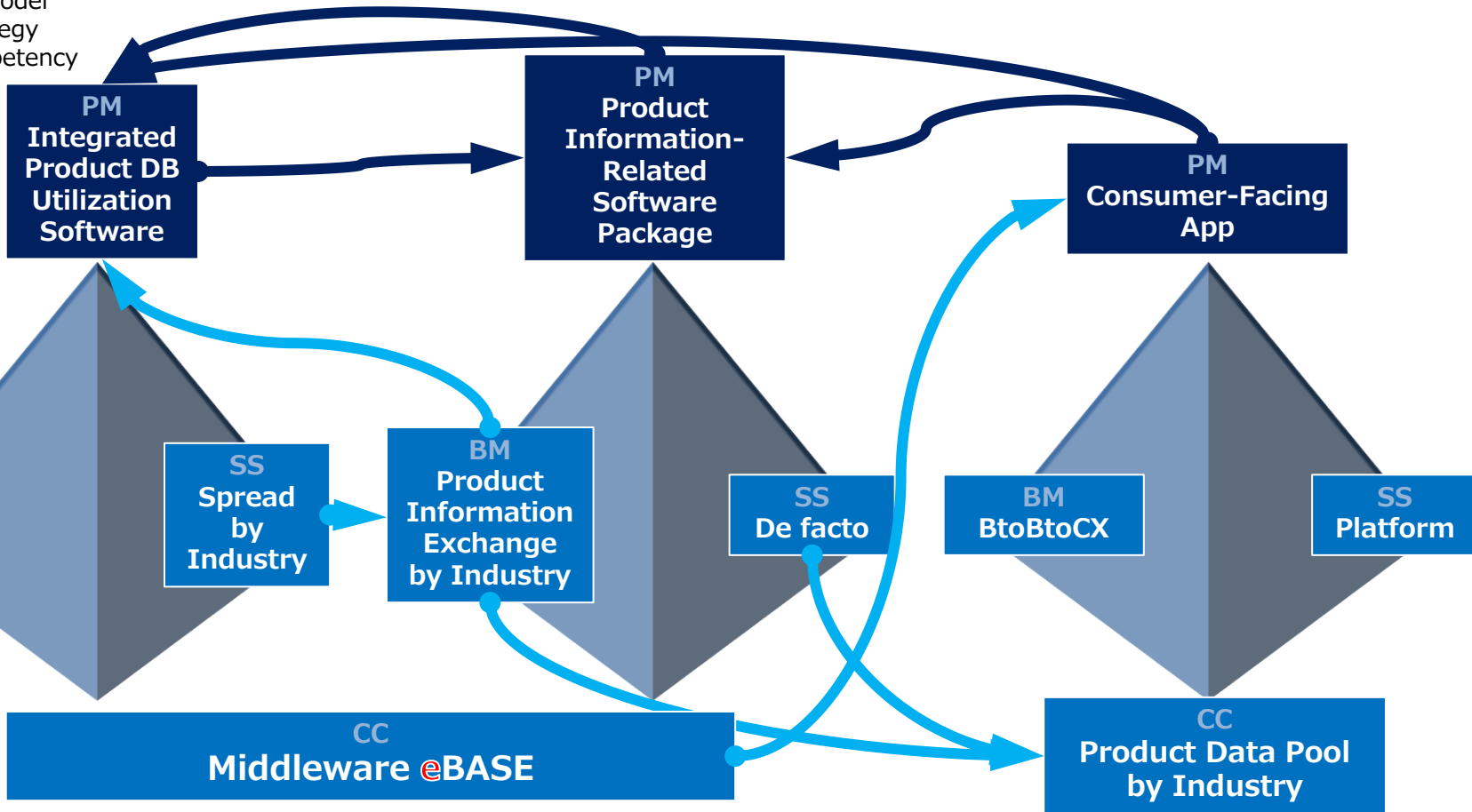




# 0<sup>th</sup> → 1<sup>st</sup> → 2<sup>nd</sup> eBASE Business Strategy and Synergies



**PM:** Products/Monetization  
**BM:** Business Model  
**SS:** Sales Strategy  
**CC:** Core Competency



# **eBASE Business Report**

## **BtoB Business Strategy (0<sup>th</sup>/1<sup>st</sup>) Progress**

### ■ Food Industry

Kansai Super Market Ltd.  
 COPRO Corporation  
 SUMMIT, INC.  
 CGC JAPAN Co., Ltd.  
 Shizutetsu Store  
 Seiyu Co., Ltd.  
 SOTETSU ROSEN Co., Ltd.  
 The Daiei, Inc.  
 Tenmaya Store Co., Ltd.  
 Tobu Store  
 Nihon Ryutsu Sangyo Co., Ltd.  
 Valor Holdings Co., Ltd.  
 FRESTA Co., Ltd.  
 Beisia Co., Ltd.  
 Belc CO., LTD.  
 MARUKYOU, Inc.  
 MANDAI Co., Ltd.  
 YAKO Co., Ltd.  
 LIFE CORPORATION.  
 Secoma Company, Ltd.  
 FamilyMart Co., Ltd. Japanese Consumers'  
 Co-operative Union.  
 CO-OPDELI CONSUMERS' CO-OPERATIVE  
 UNION.  
 U CO-OP.  
 TOKAI CO-OP.  
 CO-OP Hokuriku.  
 CO-OP KINKI.  
 CONSUMERS CO-OPERATIVE KOBE.  
 COOP KYUSHU  
 Oisix ra daichi Inc.  
 Costco Wholesale Japan, Ltd  
 Japan Agricultural Cooperatives  
 EAT&FOODS Co., Ltd.  
 KFC HOLDINGS JAPAN, LTD.  
 HACHI-BAN CO., LTD.  
 YOSHINOYA CO., LTD  
 Watami Co., Ltd.

ASAHI SHOKUHHIN Co., Ltd.  
 Ishikawa Chuou syokuhin Co., Ltd.  
 ITOCHU-SHOKUHHIN Co., Ltd.  
 KATO SANGYO CO., LTD.  
 Kanakan Inc.  
 KOKUBU GROUP CORP.  
 GOGYOFUKU CO. LTD.  
 SHIDAX CORPORATION.  
 Japan Inforex, Inc.  
 TAKAYAMA Co., Ltd.  
 TANESEI Co., Ltd.  
 TOKAN Co., Ltd.  
 TOKYO COLD CHAIN  
 DOSHISHA CORPORATION.  
 Tominaga Boeki Kaisha, Ltd.  
 NISSIN HEALTHCARE FOOD SERVICE CO., LTD  
 NIPPON ACCESS, INC.  
 Nosui Corporation  
 Mitsubishi Shokuhin Co., Ltd  
 Yamaboshiya Co., Ltd.  
 UCC COFFEE PROFESSIONAL CO., LTD.  
 Akagi Nyugyo Co., Ltd.  
 Azuma Foods Co., Ltd.  
 ALFHEIM Co., Ltd.  
 ANDERSEN Co., Ltd  
 ANDERSEN SERVICE Co., Ltd.  
 ITOHAM FOODS Inc.  
 IMURAYA GROUP CO., LTD.  
 Izutsu Maisen Co., Ltd.  
 EBARA FOODS INDUSTRY , INC.  
 The Oyatsu Company, Ltd.  
 Kasugai Seika Co., Ltd.  
 Kataoka & Co., Ltd.  
 KANEKA CORPORATION  
 Kanetetsu Delica Foods, Inc.  
 Kanemi Co., Ltd.  
 Kabaya Foods Corporation  
 KIBUN FOODS INC.  
 Cookone Corporation

CRESTRADE CO. LTD.  
 COMO Co., Ltd.  
 JR CENTRAL RETAILING PLUS Co., Ltd.  
 JA ZEN-NOH MEAT FOODS CO., LTD.  
 SHINOBU FOODS PRODUCTS CO., LTD.  
 Sugakiya foods Co., Ltd.  
 SUGIYO CO., LTD.  
 DyDo DRINCO, INC.  
 Takaki Bakery Co. Ltd.  
 TAKARA SHUZO CO., LTD.  
 TOKATSU FOODS CO., LTD.  
 Toraku Foods Co., Ltd.  
 DONQ Co., LTD.  
 NAGATANIEN CO., LTD.  
 Izasa Nakatanihonpo, Inc.  
 HAKUTSURI SAKI BREWING CO., LTD.  
 PICKLES CORPORATION  
 FOODLINK CORPORATION  
 Hokugan Inc.  
 HOTEI FOODS CORPORATION co., ltd  
 Andersen Institute of Bread & Life Co., Ltd.  
 Marudai Food Co., Ltd.  
 yamamori inc.  
 YURAKU CONFECTIONERY CO., LTD.  
 FINET, INC.

### ■ Restaurant industry

ICHIBANYA CO., LTD.  
 EAT&FOODS Co., Ltd.  
 KFC HOLDINGS JAPAN, LTD.  
 HACHI-BAN CO., LTD.  
 YOSHINOYA CO., LTD.  
 Watami Co., Ltd.

Approximately  
 28,500 Companies

# Companies in Industries Other than Food that Adopt eBASE

- **Hotel Industry**  
Keihan Hotels & Resorts  
SOTETSU HOTEL Co.,Ltd.  
Tobu Hotel Management Co., Ltd.  
Resorttrust, Inc.
- **Home Center / Appliance Industry**  
CAINZ CORPORATION  
KOHANAN SHOJI CO., LTD.  
D C M Co., Ltd.  
Makiya co.,ltd  
EDION Corporation
- **Fashion / Apparel Industry**  
SHIMADA SHOJI CO., LTD.  
MoonStar Company.  
FIN, INC  
RABOKIGOSHI CO., LTD.
- **Drugstore Industry**  
SAPPORO DRUG STORE CO.,LTD.  
SUNDRUG CO.,LTD.  
MatsukiyoCocokara & Co.
- **Daily Necessities Industry**  
Akachan Honpo Co., Ltd.  
RINGBELL Co.,Ltd  
Kobayashi Pharmaceutical Co., Ltd.  
Daio Paper Corporation  
Unicharm Corporation
- **Sports Equipment Industry**  
Mega Sports Co., LTD  
ZETT Corporation  
DESCENTE LTD.  
NIKKI CO.,LTD.  
Mizuno Corporation
- **Housing Industry**  
SEKISUI HOUSE, LTD.  
DAIWA HOUSE INDUSTRY CO., LTD.  
TOYOTA HOUSING CORPORATION,  
Panasonic Homes Co., Ltd.  
Mitsui Home Co.,Ltd.  
MAZROC. co.ltd.  
Sangetsu Corporation  
DAIKEN CORPORATION  
Heating & Ventilation A/C Company,  
Panasonic Corporation  
SUMITOMO FORESTRY INFORMATION  
SYSTEMS CO.,LTD.  
Panasonic Electric Works Creates  
Co., Ltd.
- **Stationery / Office Furniture Industry**  
KOKUYO Co.,Ltd.  
Shachihata Inc.  
OKAMURA CORPORATION  
Kaunet Co., Ltd.  
PLUS CORPORATION
- **Automobile Parts and Accessories Industry**  
AUTOBACS SEVEN CO.,LTD.
- **Environmental / Green Industry**  
GomunoInaki Co., Ltd.  
KATAYAMA CHEMICAL, INC.  
DIC Corporation
- **Tool Industry**  
THE KIICHI TOOLS Co., Ltd.  
G-NET CORPORATION  
Naito & Co.,Ltd.  
HISHIHIRA CORPORATION  
Fujiwara Sangyo Co., Ltd.  
YAMAZEN CORPORATION  
TONE CO., LTD.
- **Other Industry**  
SAGAWA PRINTING CO.,LTD.  
CONSUMER PRODUCT END-USE  
RESEARCH INSTITUTE CO., LTD.  
HORIAKI CO., LTD.  
Wakisangyo Co.,Ltd

**Approximately  
12,600 Companies**

## Food industry

## FY2025 Result Policies

- Promoting the overall optimization of exchanging comprehensive product information, including food safety, business, and promotional information.
- Continuous promotion the current business model(1<sup>st</sup> eBASE) 'FOODS eBASE'.
- Continuous promotion the de facto of the product data pooling service 'Shokuzai ebisu/Master Data ebisu' and strengthen sales promotion.
- Promotion of non-food ebisu operation in the food retail industry and the deployment of 'MDM/PDM/DBP eBASE.'
- 2<sup>nd</sup> eBASE (BtoBtoC): Integration and deployment to the 'e-LifeNavi' series.

## Its progress

- Sales results (Full Year) : 1,373 million yen (YoY: +20.4%、+233 million yen)
- Sales increased compared to the same period last year due to the smooth progress of large-scale project inspections.

## 【Sales】

- Revenue was recorded from a major project for an existing customer, a leading general retail private brand subsidiary, involving enhancements to "FOODS eBASE" for raw materials and allergen management, as well as server upgrades.
- Revenue was recorded from a major upsell project involving the migration to cloud servers for the information systems subsidiary of a leading general retail company.
- Revenue was recorded from a major project with an existing customer, a food supermarket in the Tohoku region, which involved using "MDM eBASE" for special sale product master registration and simultaneously achieving flyer creation efficiency and OMO deployment with "DBP eBASE/eB-DBP Flyer".
- Revenue was recorded from a major project involving a new rice-based food manufacturer and a leading general foodservice chain for a cost simulation system integrated with "FOODS eBASE".

## 【Orders】

- We received a major order from an existing customer, a general merchandise store, for a product master entry system using "MDM eBASE" integrated with "Shozai ebisu/Master Data ebisu".
- We secured an upsell project from a major food retailer for in-store product quality label creation using "FOODS eBASE".

## Daily necessities goods industry

### FY2025 Result Policies

- Promote total optimization of the product information exchange environment in the Daily necessities goods industry (Drugstore industry, Home center industry, Home appliance industry, Stationery industry, Sporting goods industry, Car accessory industry, Mail order industry, etc.).
- Promote sales promotion of 'Shozai ebisu/Master Data ebisu' with a focus on the product data pool service 'Nichizatsu ebisu'.
- Enhanced deployment of the database publishing solution 'DBP eBASE' to achieve OMO (Online Merges with Offline).
- Development and deployment of customized eBASE integrated product databases for clients and large-scale product database-driven websites
- 2<sup>nd</sup> eBASE (BtoBtoC): Integration and deployment to the 'e-LifeNavi' series.

### Its progress

- Sales results (Full Year) : 1,222 million yen (YoY: +3.9%、+46 million yen)
- Sales generally remained within the planned range, showing a slight increase compared to the same period last year.

#### [Sales]

- Revenue was recorded from a major upsell project for an existing customer, a cutting tool wholesaler, to rebuild their product database-driven web search site.
- Revenue was recorded from a new project with a major electronics retailer for "MDM eBASE" integrated with "Shozai ebisu/Master Data ebisu".
- Revenue was recorded from a new project with a textile trading company for a new solution involving an import/export document management system for a shipping company.

#### [Orders]

- We received an order from new customers, a paint tool wholesaler, and a general sports equipment wholesaler, to build an integrated product information database linked to their core systems.
- We continued to secure upsell projects from the same new customer, a major electronics retailer, for feature expansions of "MDM eBASE" integrated with "Shozai ebisu/Master Data ebisu".

## Housing industry

### FY2025 Result Policies

- Promotion of the de facto product data pool service 'Jutaku eBisu'.
- Promote the marketing of 'Shozai eBisu' centered around 'HOUSING eBASE,' integrated with 'Housing eBisu.'
- Deployment of customized integrated product database development for building material manufacturers, component manufacturers, and others, as well as the construction of large-scale product database type websites.
- 2<sup>nd</sup> eBASE (BtoBtoC): Integration and deployment to the 'eSumai Navi'.
- In addition to housing manufacturers, promote 2<sup>nd</sup> eBASE "eSumai Navi" to residential equipment and building materials manufacturers.

### Its progress

- Sales results (Full Year) : 266 million yen (YoY: – 17.6%、 – 56 million yen)
- Sales decelerated in the latter half due to delays in the rollout of 2<sup>nd</sup> eBASE "eSumai Navi," resulting in a decline compared to the same period last year.

#### [Sales]

- Revenue was recorded from an upsell project for an existing customer, a major building materials manufacturer, involving a server replacement for their integrated product database, as well as a medium-sized upsell project for handling bundled products using a product database-driven web catalog.

#### [Orders]

- We received an order from a new customer, a mid-sized condominium builder, for the "HOUSING eBASE Cloud" service to provide user manuals to homeowners.

# **eBASE Business Report**

## **BtoBtoC Business Strategy (2<sup>nd</sup>) Progress**



## FY2025 Result Policies

**Promote the adoption of the consumer-focused smartphone app "e-LifeNavi Series," which features the following characteristics.**

- Utilize the "Product Data Pool/Shozai ebisu, Master Data ebisu" for items such as food, daily necessities, and electronics!
- Provide consumers with detailed product information, usage instructions, and other related information about the products they intend to purchase!
- Offer new services from a distinctive CX perspective, such as "e-LifeNavi Recipes" and "e-Food Log" for food-related services!
- Provide consumers with valuable services visually, such as retail flyer information and purchase history!
- Promote adoption through retailers as a consumer marketing tool for products they carry!
- Aim to integrate with offline media, such as paper flyers and receipts, to achieve OMO!
- Additionally, offer "Housing and Appliance Manual Management Service/e-LifeNavi" as part of housing-related services!

## Summary

**【Progress Status】**

- Overall high ratings, including from retailers, confirming significant latent demand.
- Many retailers are hesitant to lead with innovative DX and CX proposals that lack precedent.
- As a result, there are only small-scale, exploratory implementations focused on risk hedging.

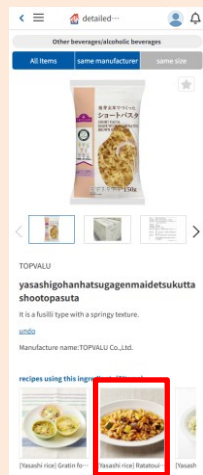
**【Countermeasures】**

- Continue promoting small-scale exploratory implementations and demonstrating their CX and DX effectiveness.
- Propose significant cost reductions through improved paper flyer production processes and OMO integration.
- Transition from improvement-based cost reduction to proving reform-based CX revenue enhancement!

- We promoted the adoption of the consumer lifestyle app "e-LifeNavi" as a new "OMO" solution.
- An existing customer, a major home improvement store, has decided to adopt "e-LifeNavi" for use in their overseas locations.
- Our partner, a major manufacturer of weighing and packaging machines, showcased the "e-LifeNavi Catalog for Electronic Shelf Labels/Multilingual Display."
- To enhance user operability, we improved the search UI and began offering "Manufacturer's Recipe" from food manufacturers.
- The existing customer, a major house manufacturer, provided the housing app "e-LifeNavi" to all units in newly built detached houses and apartment complexes.
- A new mid-sized condominium builder has decided to adopt "e-LifeNavi," with full operation scheduled to start in April 2025.
- The builder received an order for "HOUSING eBASE Cloud" to manage equipment by owner for the condominium.
- In addition to product and manual information, we released "Home Cleaning Information/Cleaning Recipes" on "e-LifeNavi."



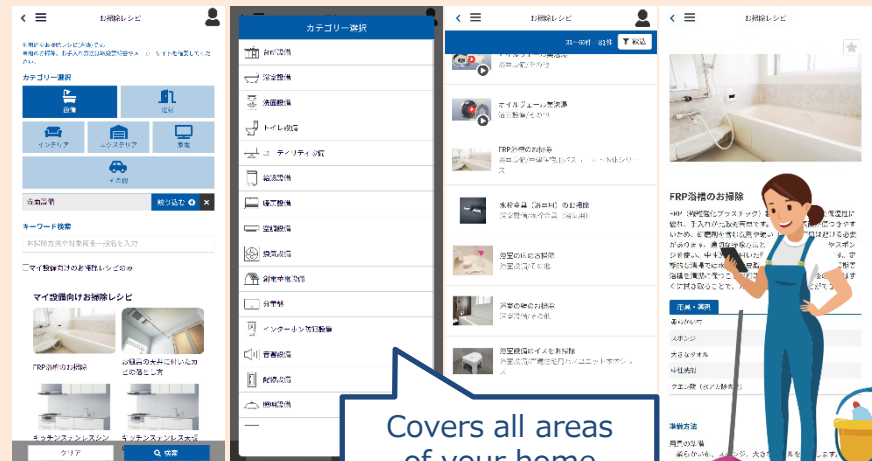
## ※Manufacturer Cooking Recipes



Check the recipe using manufacturer food.



## Cleaning Recipes



Covers all areas of your home



# **eBASE-PLUS Business Report**

## **IT Development Outsourcing Business Overview and Progress**

# Overview of eBASE-PLUS Business

“IT development outsourcing business” including contracted development, contracted operation, and contracted server maintenance for client companies.

## ◆ IT system solutions

### ① Software Development

Supports planning, analysis, design, construction, introduction, operation management, and maintenance.

### ② Infrastructure construction

Supports server and client environment construction work.

## ◆ Support Service

### ① Integrated operation management

Supports the operation of IT systems.

### ② Help Desk Services

Help desk from primary support to secondary support that requires technical skills.

# eBASE-PLUS / Current Fiscal Measures and Progress

## eBASE-PLUS Business (IT Outsourcing Business)

### FY2025 Result Policies

- Maintain the existing IT development outsourcing business.
- Promoting the continuation of existing measures as a stable low-growth model.
- Continuation of new talent recruitment and development through an education system.
- Linkage with eBASE Business.
- Promote quality M&A deals.

### Its progress

- Sales results (Full Year) : 2,626 million yen (YoY: +2.8%、+70 million yen)
- Profit results (Full Year) : 391 million yen (YoY: +8.8%、+31 million yen)
- Sales increased compared to the same period last year.
- Ordinary profit increased compared to the same period last year due to non-recurring, non-operating income from investment activities.
- We focused on acquiring projects that align with customer needs.
- Due to the increase in operating person-hour, we promoted mid-career recruitment of individuals with specialized knowledge and experience who can immediately contribute.
- Continue to enhance and expand our in-house developed online education system, "eB-learning."
- Focus on training for new hires and existing employees to enhance skills, enabling a shift towards high-value, high-skill projects.
- In response to trends of rising costs and escalating labor expenses, we have continuously conducted price negotiations with our customers.

# Corporate Philosophy of the eBASE Group



# Precautions on handling of this document

**This document was prepared for the purpose of explaining the results of operations and understanding of the Company, and is not intended to solicit investment from the Company.**

**This document is prepared with care to ensure accuracy, but is not guaranteed to be complete. We are not responsible for any damage or damage caused by the information in this document.**

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